

1: Product Appearance

ZB500KL



L3 Service Manual

2: Technical Specifications

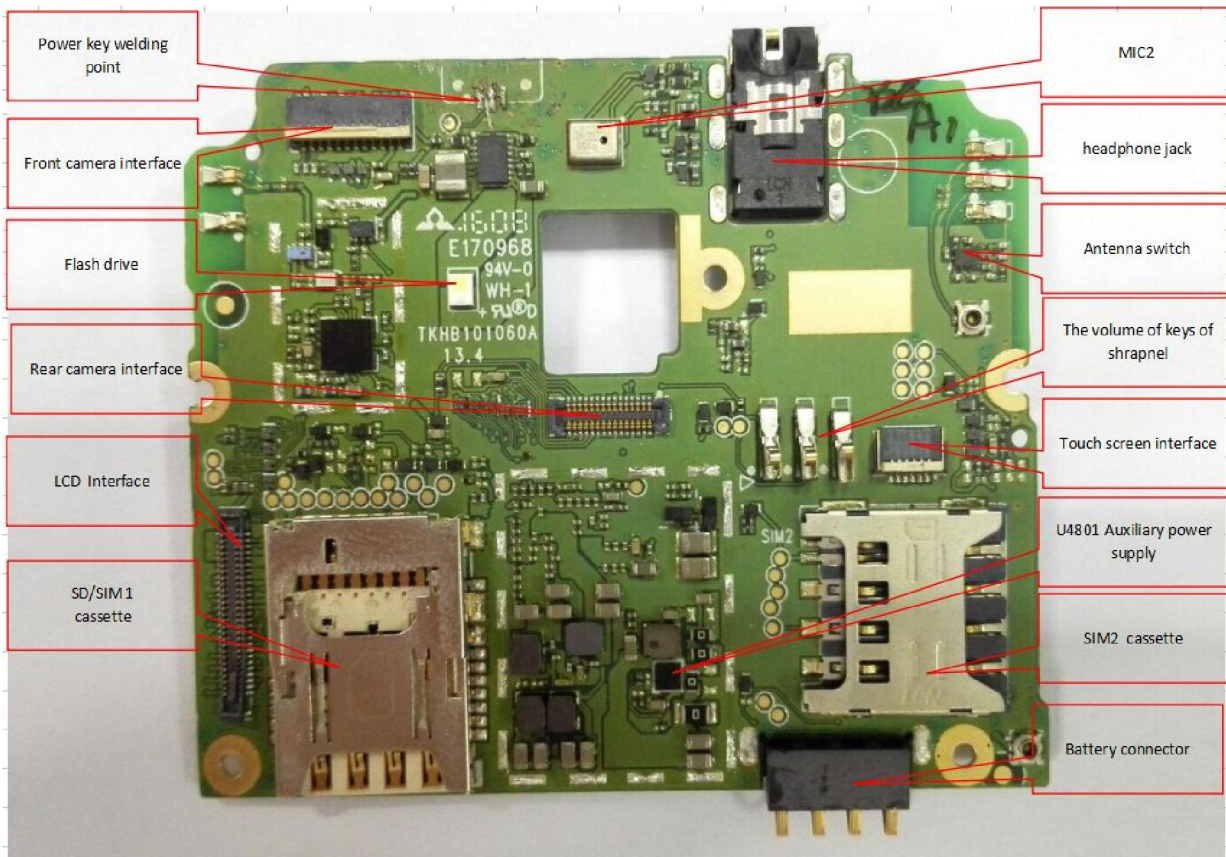
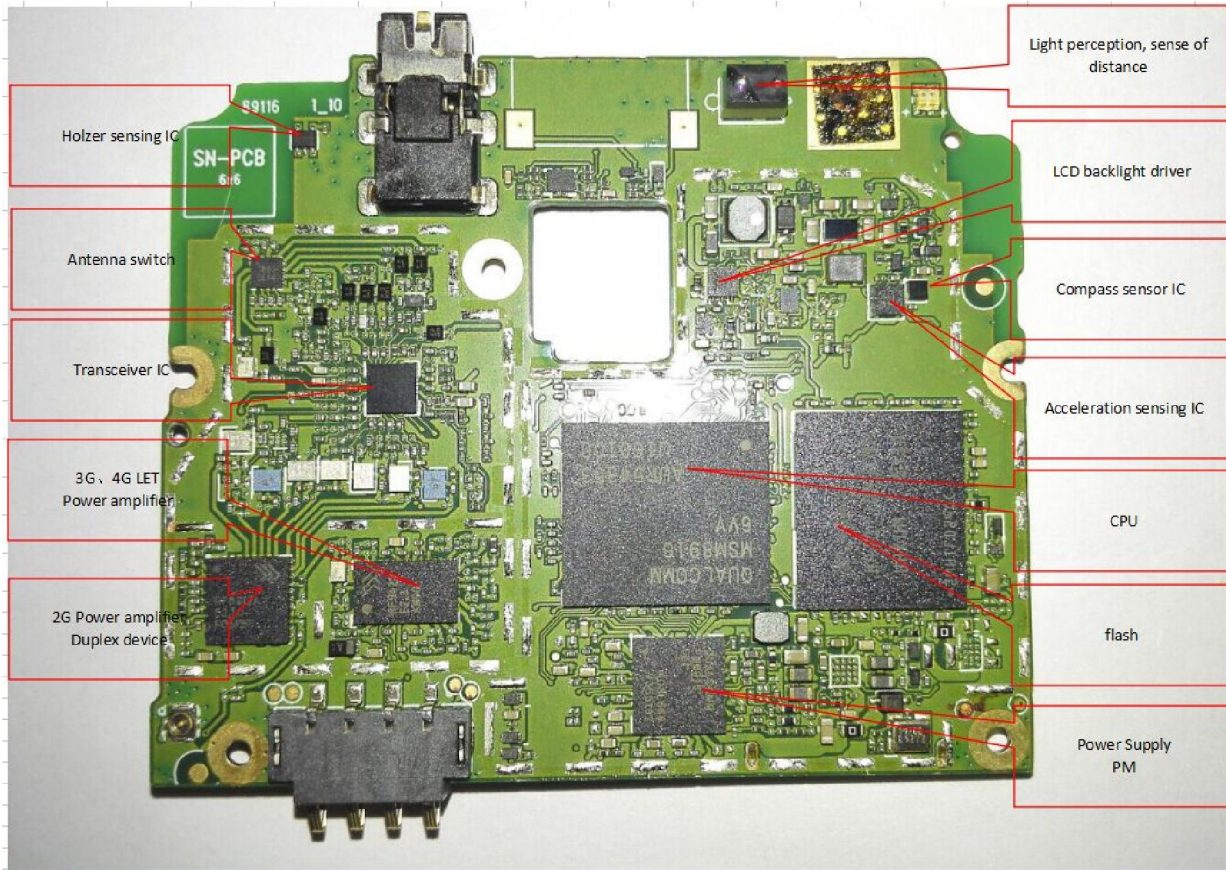
project	index
Cell phone type	Touch screen smart phone
Size (length * width * thickness)	141*70*11mm
Working frequency band	3 mode 15 frequency: GSM 850/900/1800/1900 WCDMA 1/2/5/8 (w/ div) FDD-LTE 1/2/3/5/7/8/20
External interface	Standard USB 3.5mm; Micro earphone interface
SIM Card interface	nano/SD two-in-one、Micro
Extended card maximum support capacity	128GB
USB	USB2.0 High Speed; 480Mbps
Battery	capacity: 2600mAh
display	5 inch; HD (1280 x 720)
antenna	Built in antenna
camera	Post 13M AF +Flash + front 5MP FF
Sensors	The sense of distance, light, gravity, gyroscope, compass, Holzer sense of induction
Bluetooth	Bluetooth v4.0
WIFI	802.11 2.4G b/g/n
GPS	GPS/AGPS/Glonass/The Big Dipper
Power parameter	100V-240V, 50/60Hz, 1A
temperature	working temperature: 0° C ~ + 40° C Storage temperature: -40° C ~ +70° C
humidity	Working humidity 5% - 95%
Environmental protection requirements	<ul style="list-style-type: none"> • ROHS、REACH、No halogen

3: CAUTIONS

- I. Flashing & Servicing must be undertaken by qualified personnel only.
- II. Ensure all work is carried out at an anti-static workstation and that an anti-static wrist strap is worn.
- III. Use only approved Tools & components as specified in the parts list.
- IV. Ensure all components, modules, screws, and insulators are correctly re-fitted after servicing and alignment
- V. Ensure all cables and wires are repositioned correctly if Handset disassembled
- VI. Electrostatic discharge can easily damage the sensitive components of electronic products. Therefore, Service Centre must adhere the precautions which mentioned above.

L3 Service Manual

4: service Details



L3 Service Manual

5: Maintenance Tools

	<p>Name: Constant-temperature Hot Air Gun Purpose: Heat component.</p>
	<p>Name: Constant-temperature Hot Air Gun Purpose: Heat component.</p>
	<p>Name: Soldering Iron Purpose : Repair soldering</p>
	<p>Name: DC Power Supply Purpose: Supply voltage and current.</p>
	<p>Name: Soldering Station Purpose: Fix main board.</p>
	<p>Name: Pb-free Solder Wire Purpose: Join component.</p>
	<p>Name: Digital Multimeter Purpose: Service measure</p>
	<p>Name: Oscilloscope Purpose: Service measure</p>

L3 Service Manual



Name: Tool kit
Purpose : Assemble and Disassemble tool

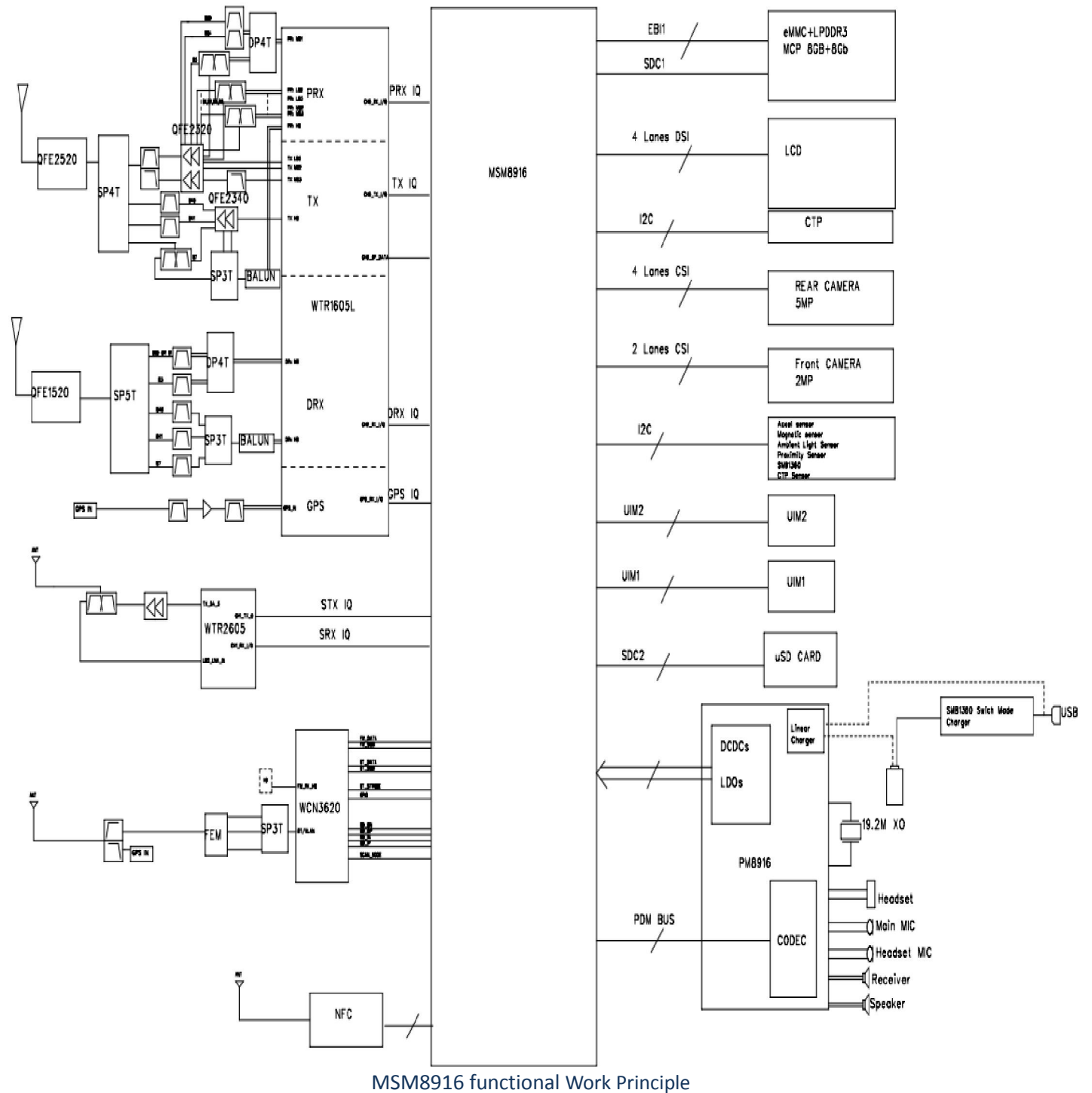


Name: Electronic Screw Driver
Purpose : Assemble and Disassemble tool

L3 Service Manual

6: Principle Instruction

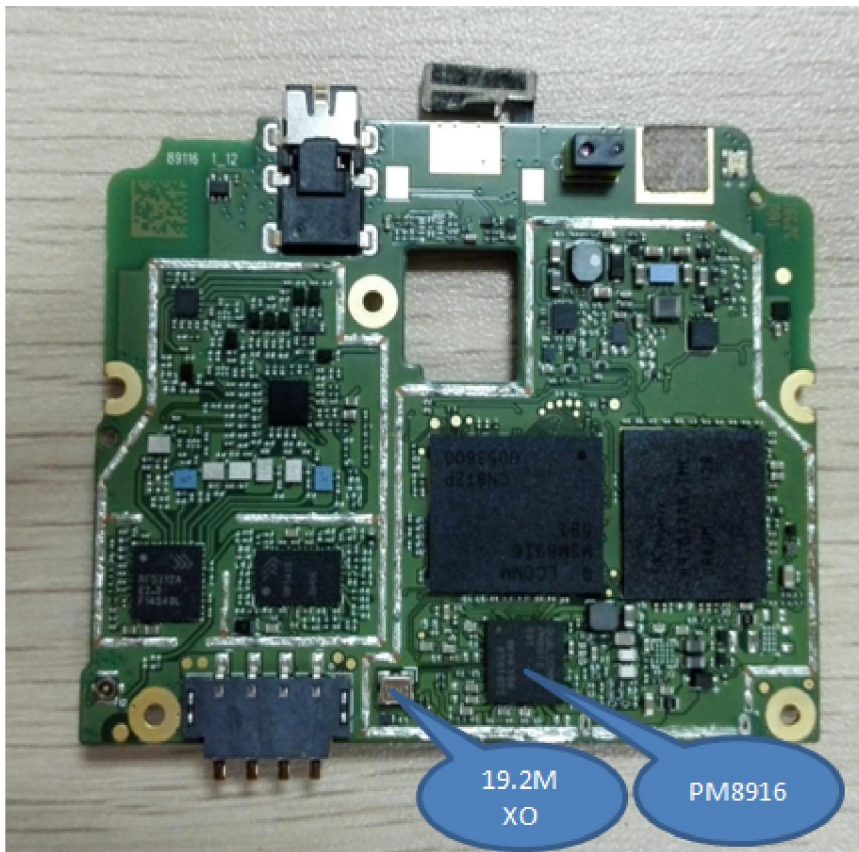
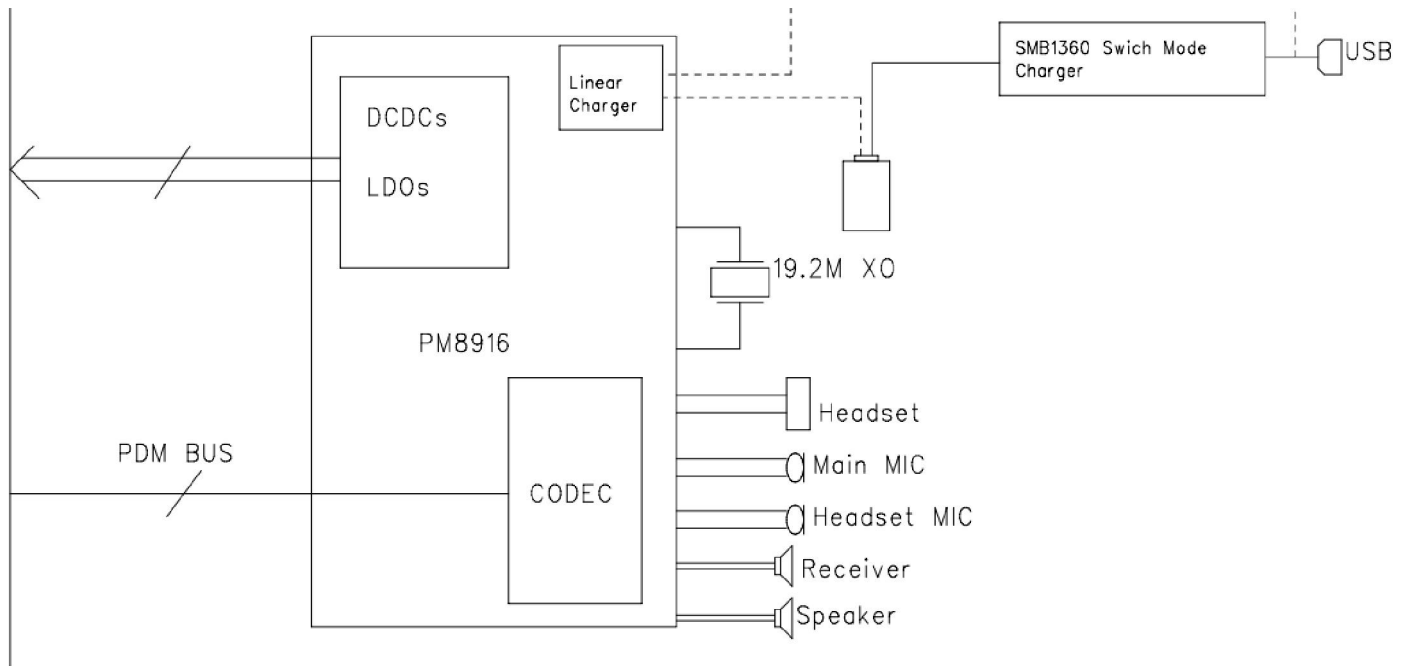
System Module Work Principle



MSM8916 functional Work Principle

L3 Service Manual

7:PM8916 Work Principle



L3 Service Manual

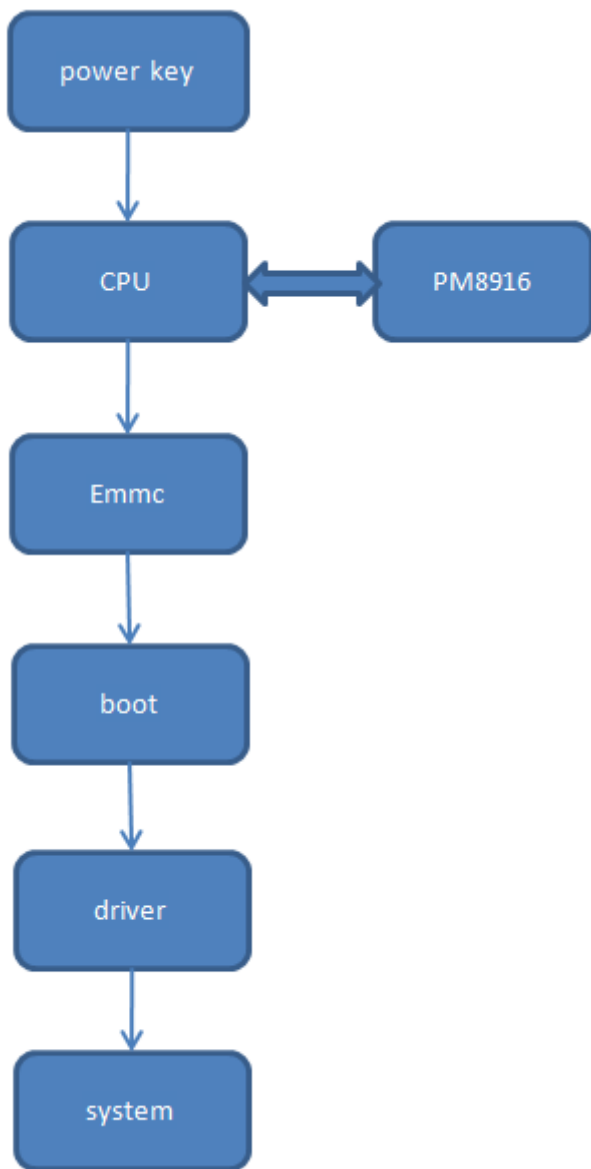
PM8916 power supply

TYPE	PIN name	Net name	Default Voltage (V)	Range	Current(mA)
BUCK	S1	VREG_S1_1P15	1.15	0.375–1.562	2500
	S2	VREG_S2_1P15	1.15	0.375–1.562	3000
	S3	VREG_S3_1P3	1.3	0.375–1.562	1800
	S4	VREG_S4_2P1	2.1	1.55–2.325	1500
LDO	L1(NMOS)	VREG_L1_1P05	1.225	0.375–1.525	600
	L2(NMOS)	VREG_L2_1P2	1.15	0.375–1.525	1200
	L3(NMOS)	VREG_L3_3P075	1.2	0.375–1.525	1200
	L4(PMOS)	VREG_L4_1P8	2.05	1.75–3.337	300
	L5(PMOS)	VREG_L5_2P95	1.8	1.75–3.337	300
	L6(PMOS)	VREG_L6_2P95	1.8	1.75–3.337	300
	L7(PMOS)	VREG_L7_2P95	1.8	1.75–3.337	150
	L8(PMOS)	VREG_L8_3P0	2.9	1.75–3.337	600
	L9(PMOS)	VREG_L9_2P85	3.3	1.75–3.337	600
	L10(PMOS)	VREG_L10_3P0	2.7	1.75–3.337	150
	L11(PMOS)	VREG_L11_2P85	2.8	1.75–3.337	600
	L12(PMOS)	VREG_L12_1P5	2.8	1.75–3.337	150
	L13(PMOS)	\	3.075	1.75–3.337	50
	L14(PMOS)	VREG_L14_1P8	1.8	1.75–3.337	50
	L15(PMOS)	VREG_L15_UIM	1.8	1.75–3.337	50
	L16(PMOS)	VREG_L16_3P0	1.8	1.75–3.337	50
	L17(PMOS)	VREG_L17_UIM	2.85	1.75–3.337	600
	L18(PMOS)	VREG_L18_1P3	2.7	1.75–3.337	150
	VREF	\	0.615	\	\
MPP1	\	1.25	\	\	
Clock LDO	VREG_XO	VREG_L21_1P9	1.8	1.38–2.22	5
	VREG_RF_CLK	VDD_RF_SW	1.8	1.38–2.22	5

Other power supply

Name	Net name	Default Voltage (V)	Voltage	Current	Reset state	Sleep Mode
Battery	VPH_PWR	\	3.2~4.35V	2A	ON	ON
	VBATT	\	3.2~4.35V	2A	ON	ON
USB_IN	USB_VBUS_IN	\	4.5V~5.5V	\	OFF	OFF
MPP_1	VDD_PX_BIAS	\	1.8V	\	\	\
MPP_3	VREF_DAC	\	1.8V	\	\	\

Power on folw chart

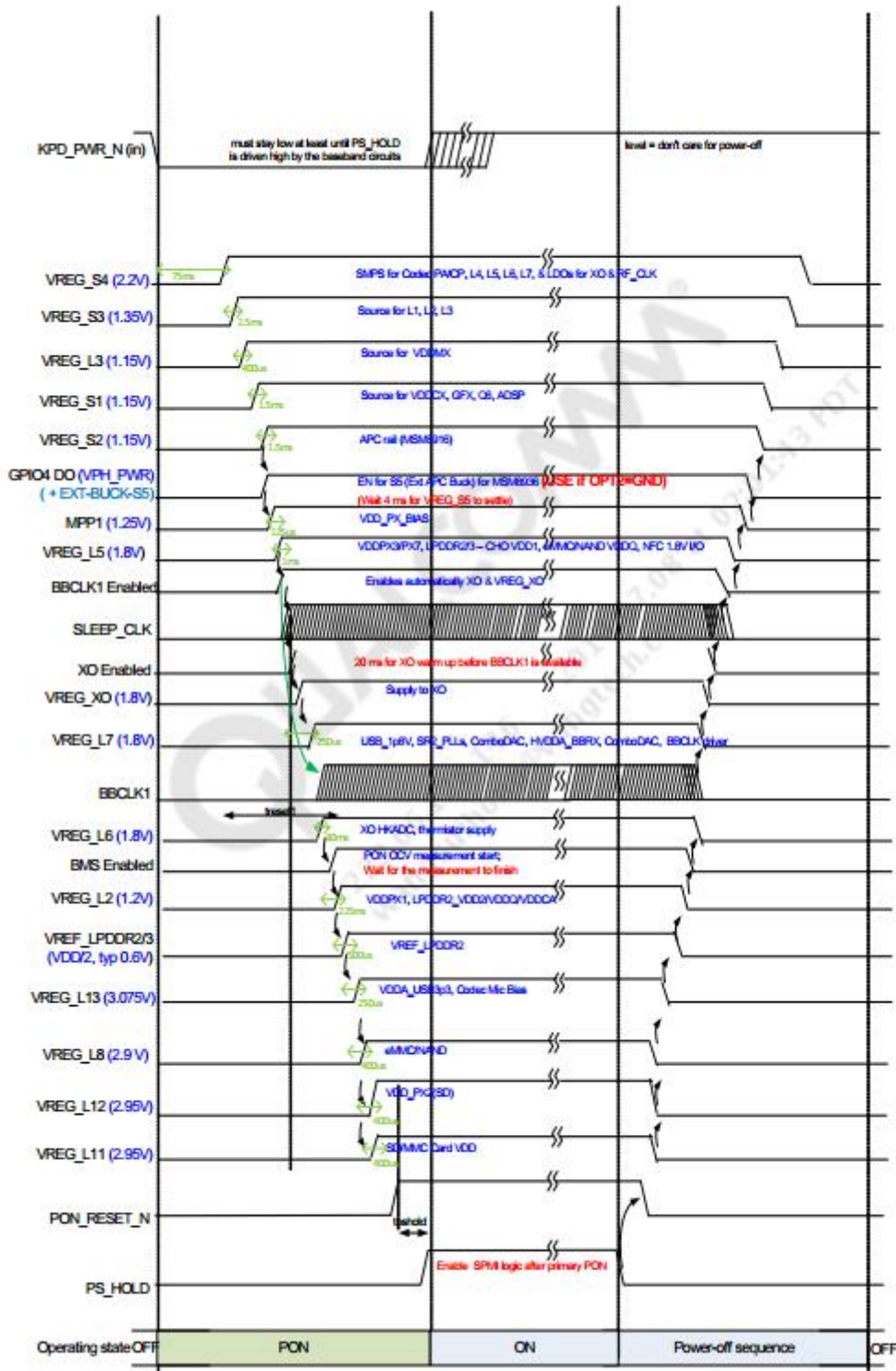


Power on fail instruction

Check the start up current, if the current between 80MA---200MA is forced to upgrade. If the current is more than 500MA,measure the VBAT voltage whether is normal.then arrcording it to find out the abnormal components.

L3 Service Manual

Power on sequence



L3 Service Manual

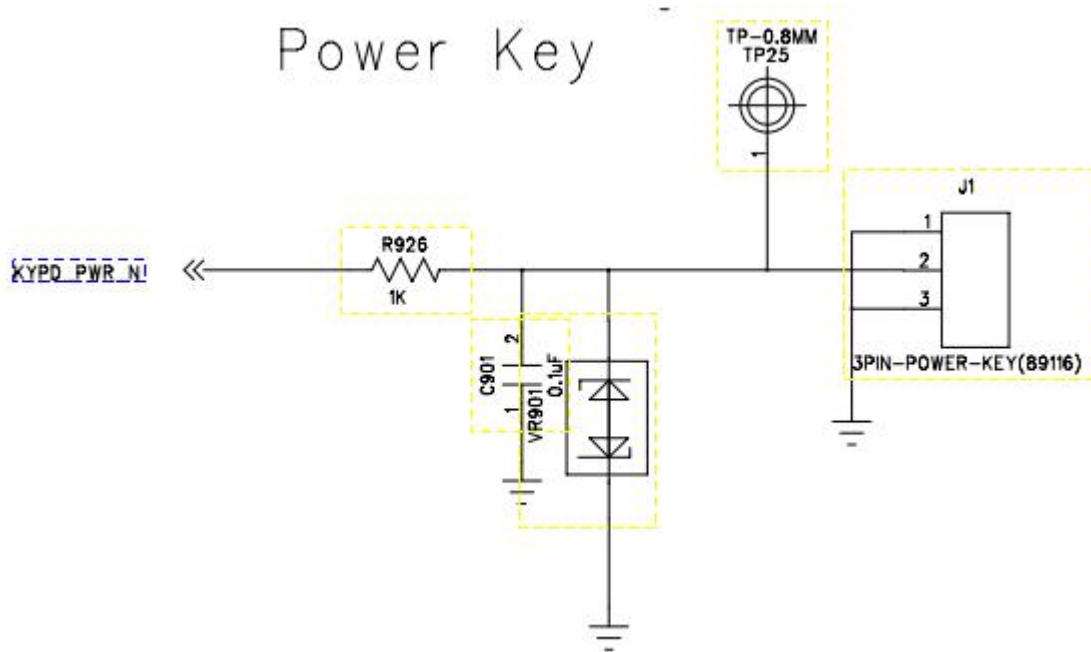
PM8916 know issue list

#	Issue	Functional area	ES
			P = 0
			RR = 01
1	Input voltage limit does not meet design specification	Charger	X
2	Battery/VDD voltage does not meet design specification	Charger	X
3	Charge current programmable steps are unequal	Charger	X
4	Charging does not automatically restart until battery voltage falls to 92% of VDD_MAX	Charger	X
5	When VBAT drops below UVLO during fast charging, charger module continues fast charging instead of switching to trickle charging	Charger	X
6	TX_GTR_THRES feature not implemented	TX_GTR_THRES	X
7	Output Current Protection (OCP) feature unavailable in SMPS S2	SMPS	X
8	LDOs L1, L4, L5, L6 and L7 not meeting accuracy specification	LDO	X
9	Certain parts of PM8916 have large BMS PON OCV error	BMS	X
10	PMIC does not power on with charger insertion when VBAT < VBAT_WEAK	Charger	X
11	Fast ramp of VBAT from below VBAT_TRKL to above VBAT_WEAK in less than 2.7 s does not cause PON with charger attached	Charger	
12	Headphone noise during impedance detection	Audio	X
13	Speaker output gain error	Audio	X
14	Headphone output gain error	Audio	X
15	MIC2_IN distortion at high input signal level	Audio	X
16	PM8916 RF_CLK noise when operated in conjunction with SMPS S3 causes GPS NBIQ specification failure	SMPS	X
17	Incorrect PON sequence causes unintentional random QFPROM fuse blow in MSM8916	PON	X

L3 Service Manual

8: Does not power on

Schematic Diagram



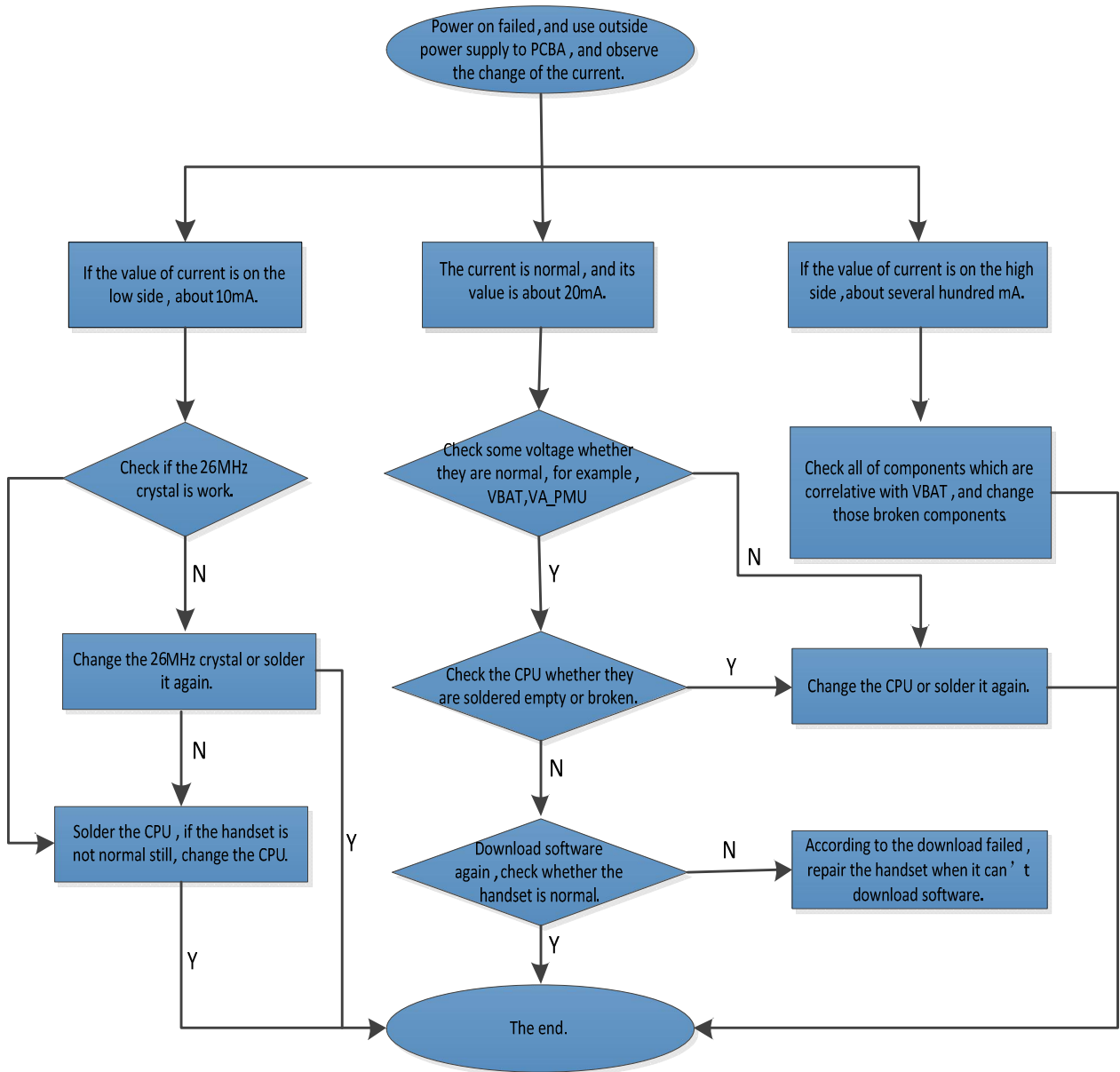
Circuit analysis:

Phone is switched on in the process as shown above: boot keys is pressed, PWRKEY detect low latency 30ms, CPU power management in the area to open the brightest LDO baseband circuits, delay 200ms after power management chip the reset signal reset output baseband, baseband chip boot into the software boot process has finished booting.



L3 Service Manual

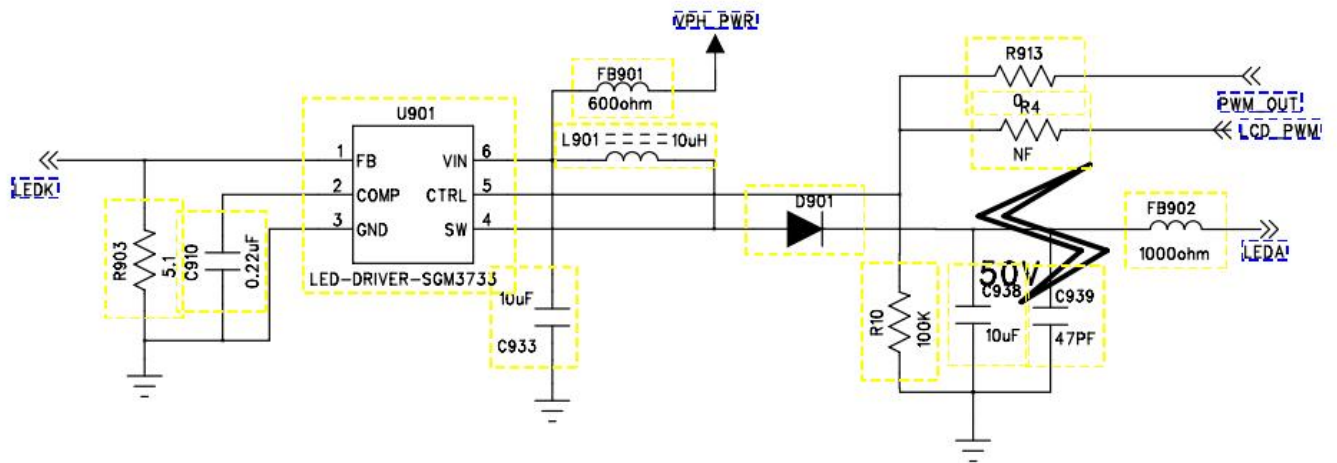
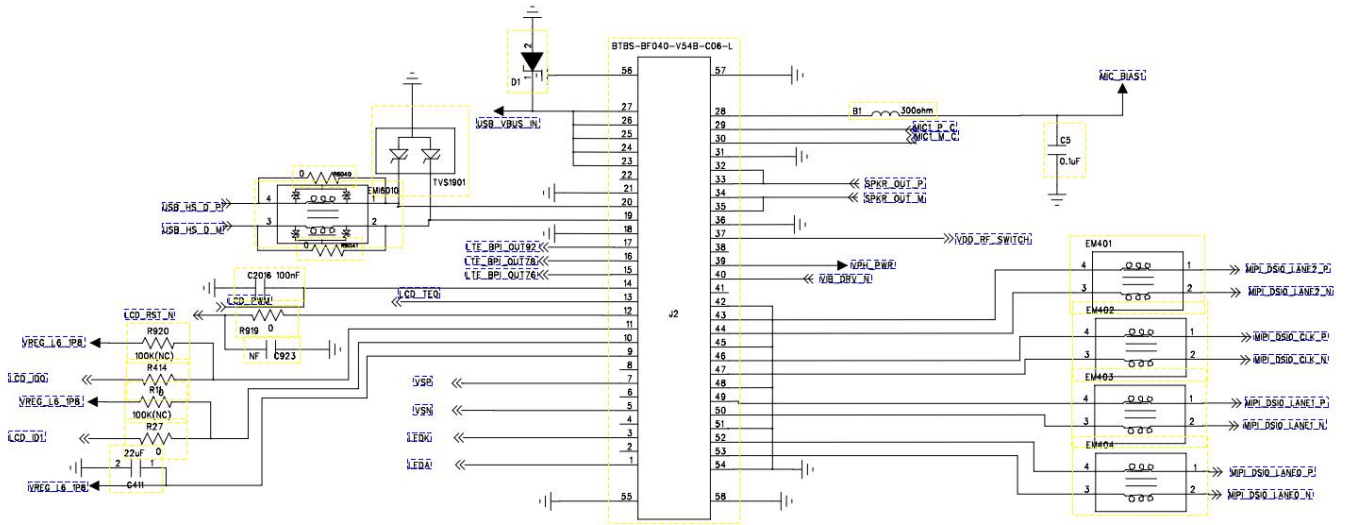
Repair flow:



L3 Service Manual

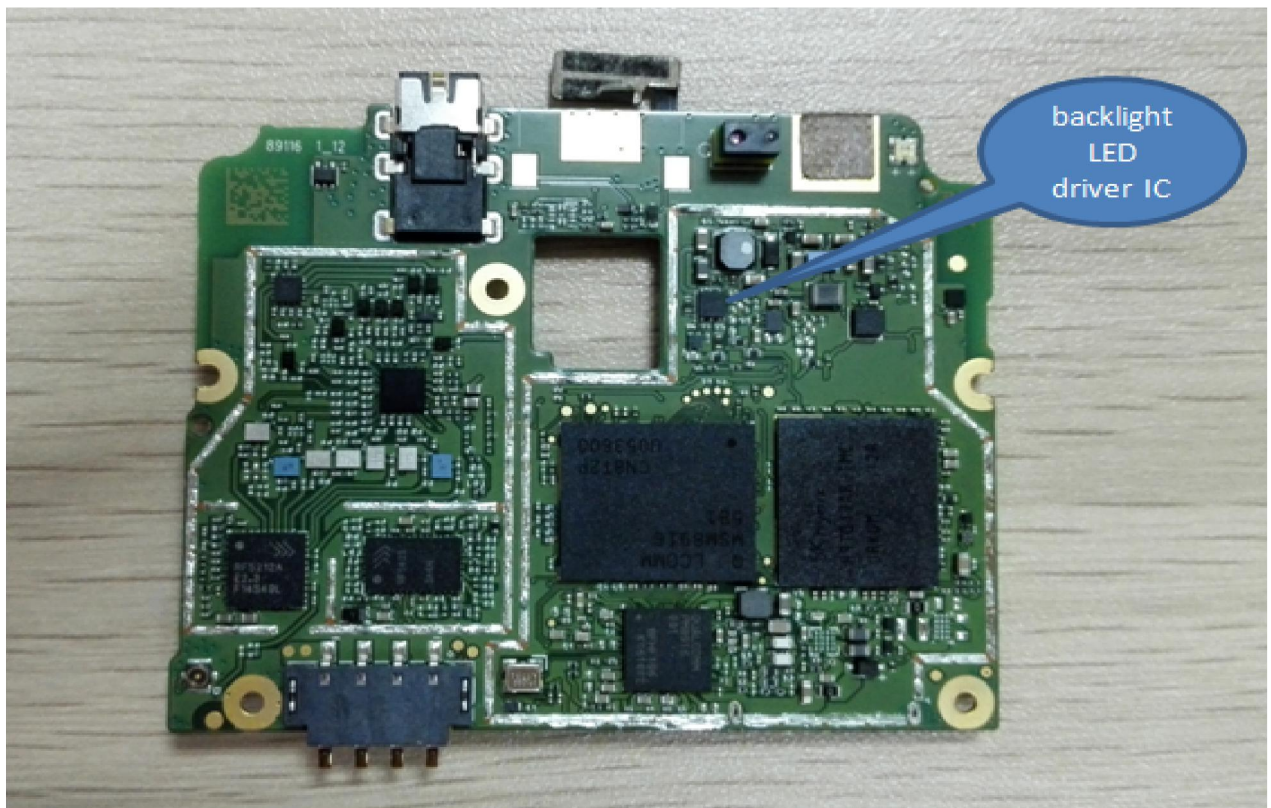
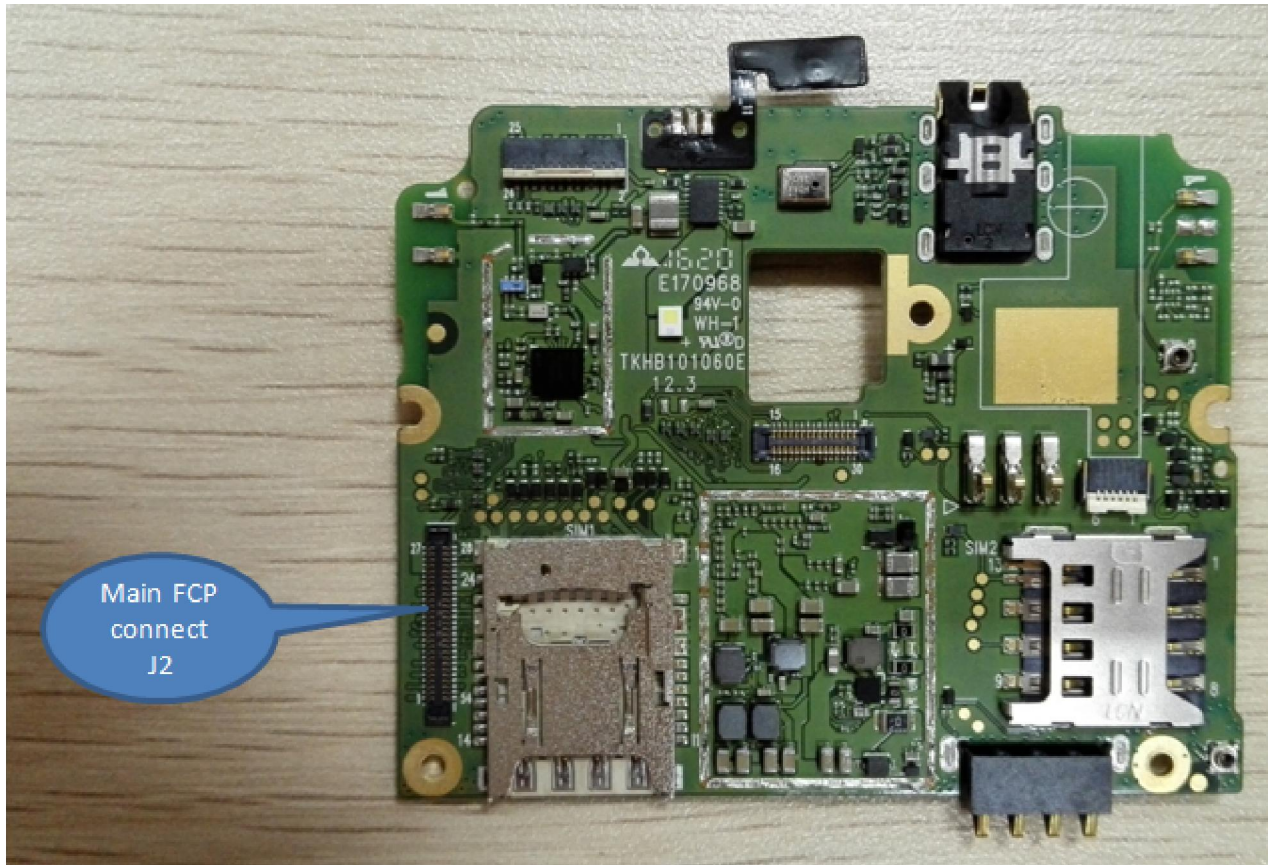
9.Display issue/No display

Schematic Diagram



Backlight LED Driver

L3 Service Manual





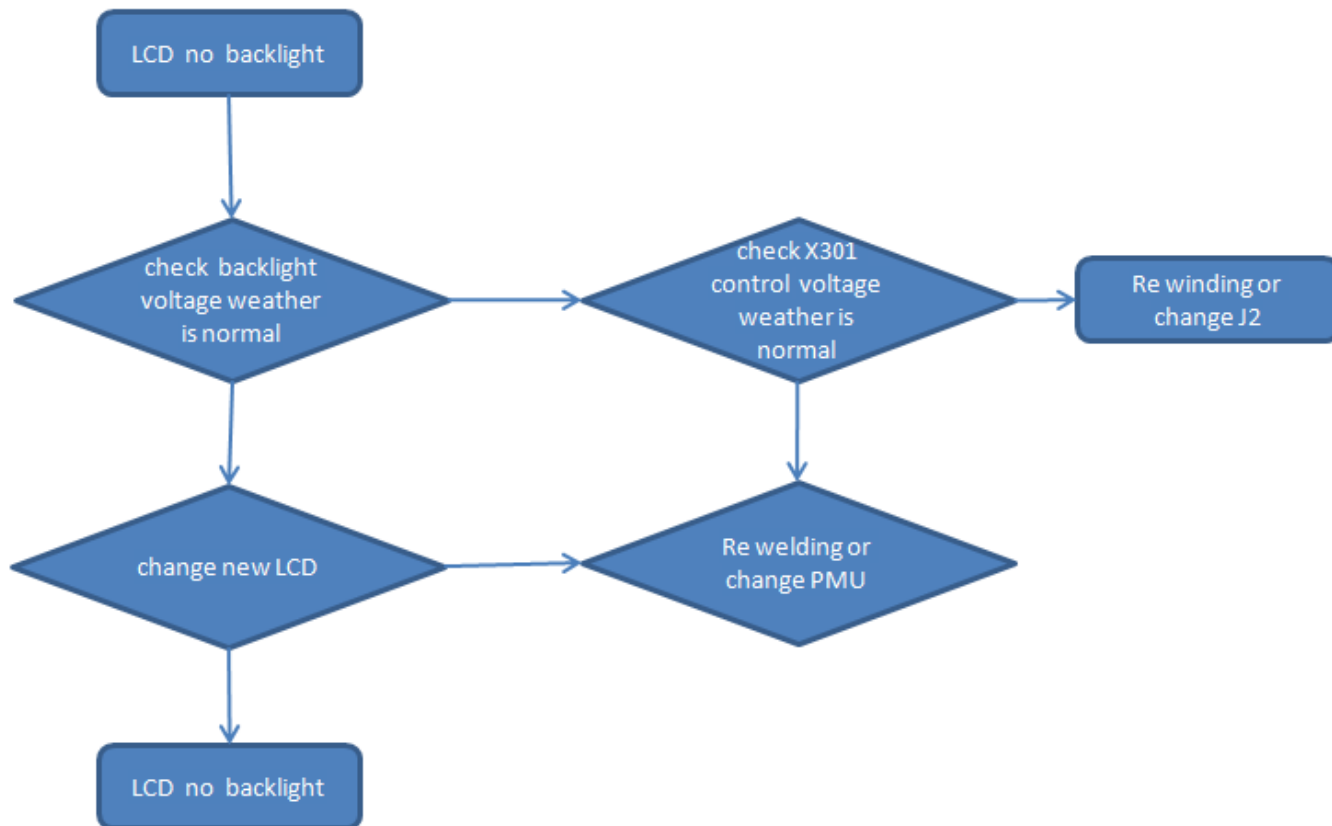
LCD blank screen and backlight broken:

Repair process: boot and test U901 output VLED_P whether it is high, the signal for LCD backlighting lamp anode, LCD normal lit VLED_P is high, and check LCD welding is good; inspection VBOOST whether there is voltage (VBAT on this signal is received), Check if LCD_BL_EN is high.

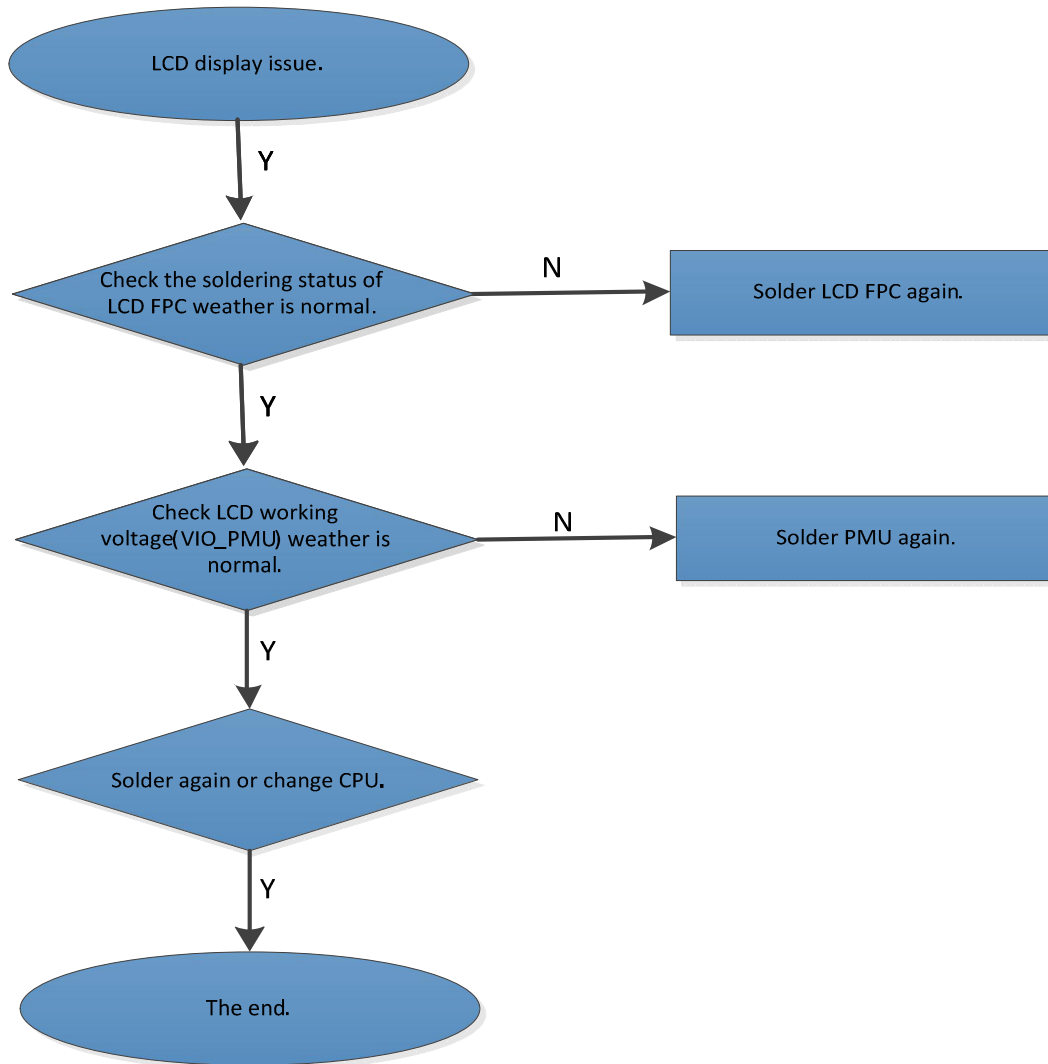
➤ **Circuit Analysis:**

The display of ZB500KL used 4.5 inch LCD. Its data interface include MIPIport and signal controlled lines , The digital port of LCD is driven by BBIC MSM8916, and its power supplied by VIO 2.8V of PMU IC, and its driven circuit of backlight is supplied by the four commonanode and backlight cycles of U901.

LCD backlight issue repair flow:



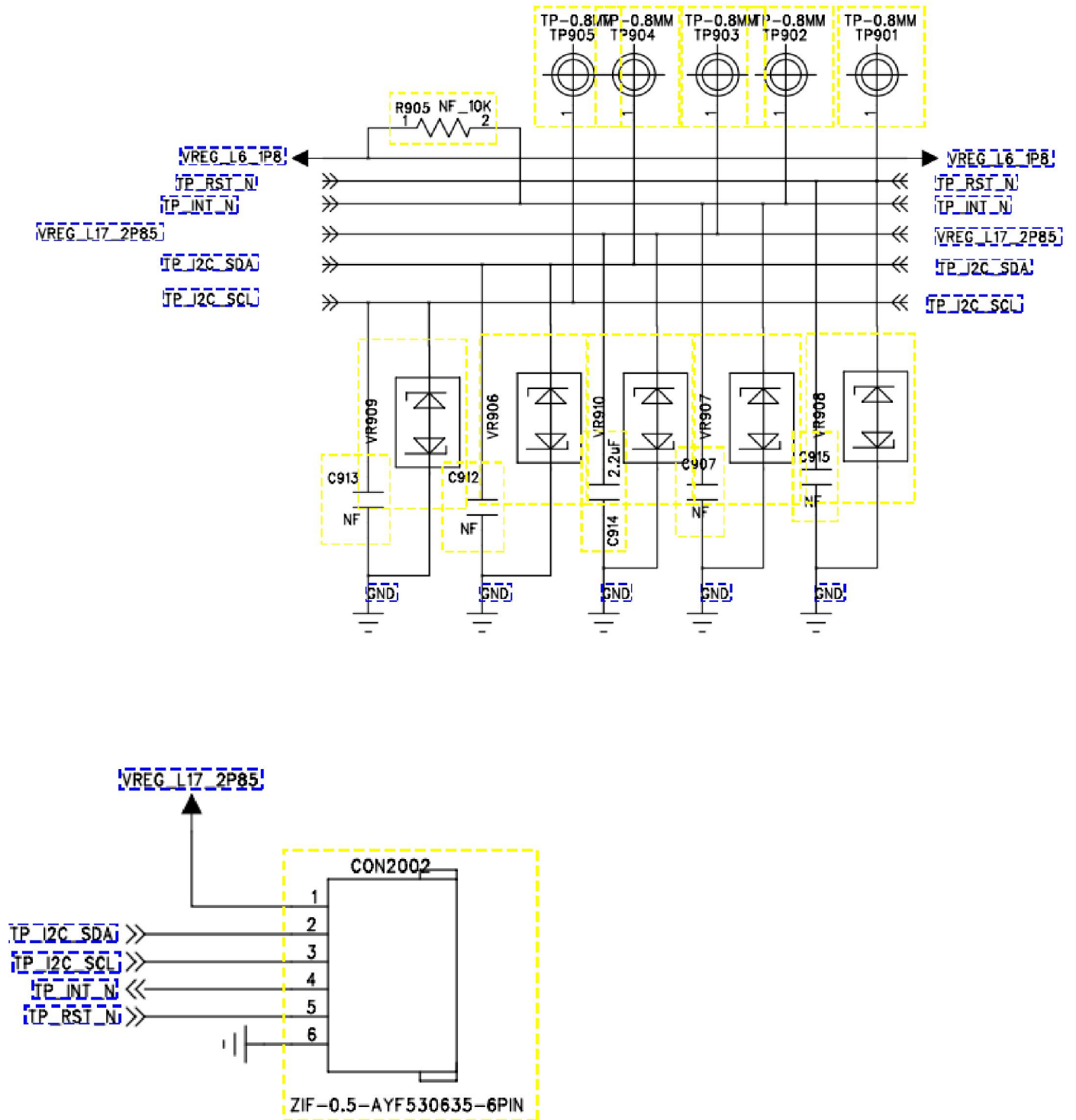
LCD display issue repair flow :



L3 Service Manual

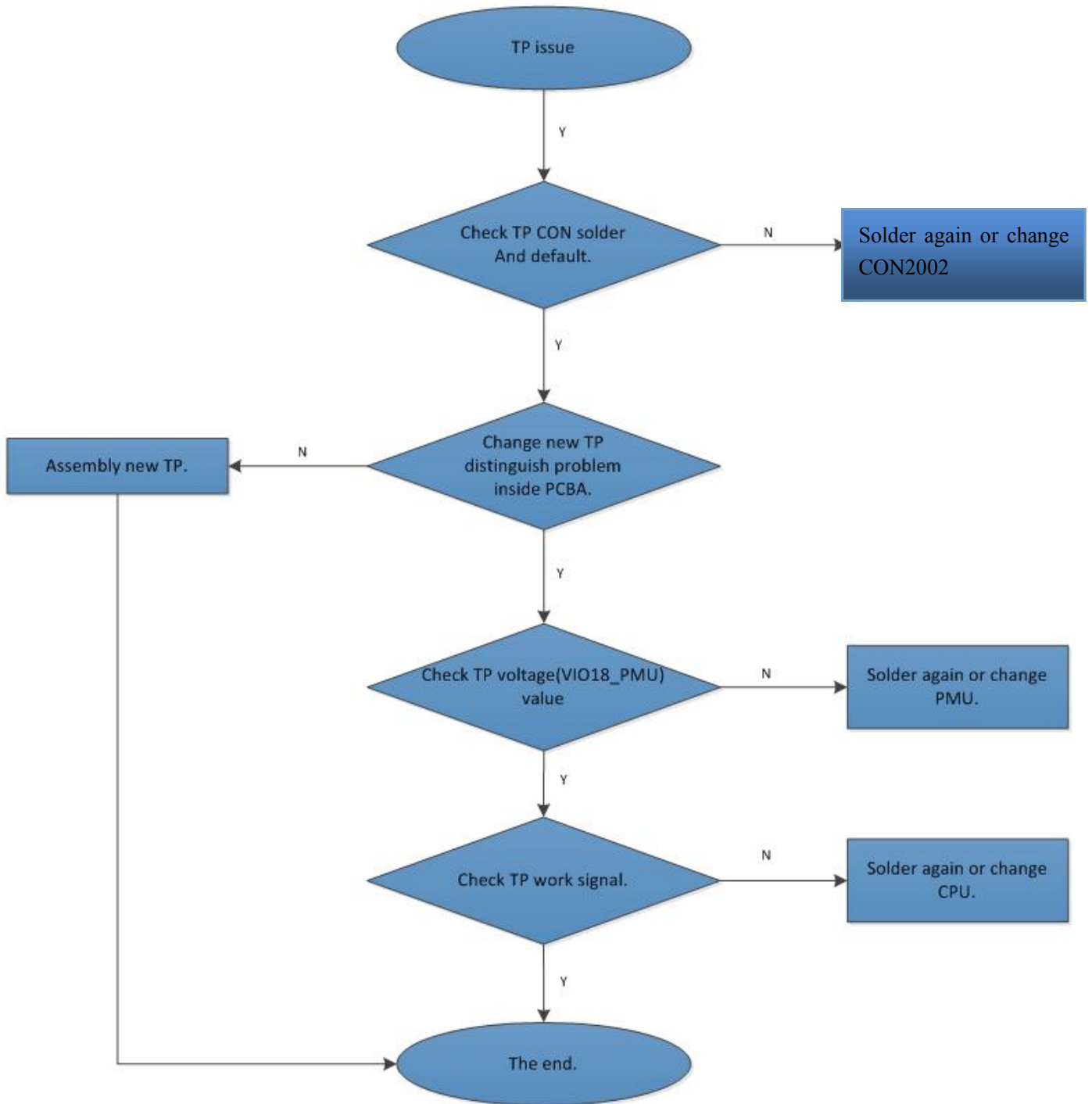
10:Touch panel

Schematic Diagram



L3 Service Manual

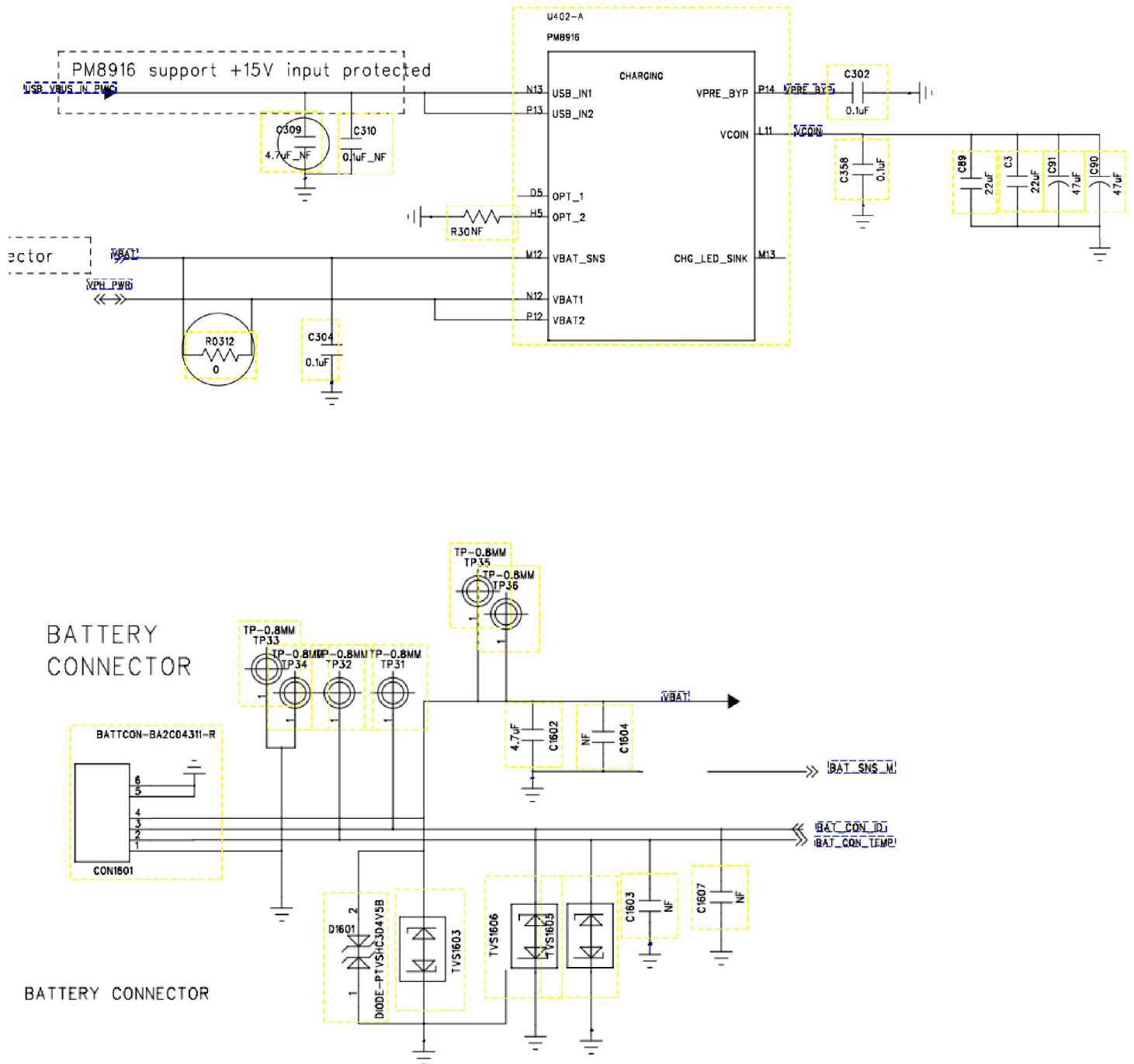
TP Issue repair flow:



L3 Service Manual

11:Charging

Schematic Diagram



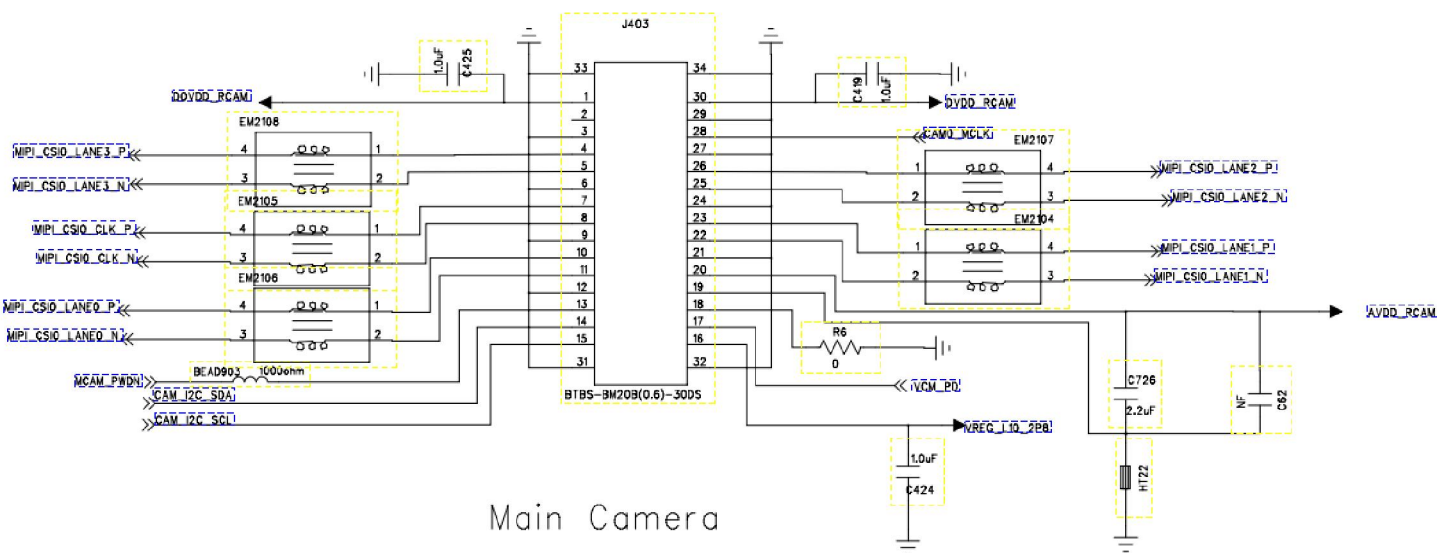
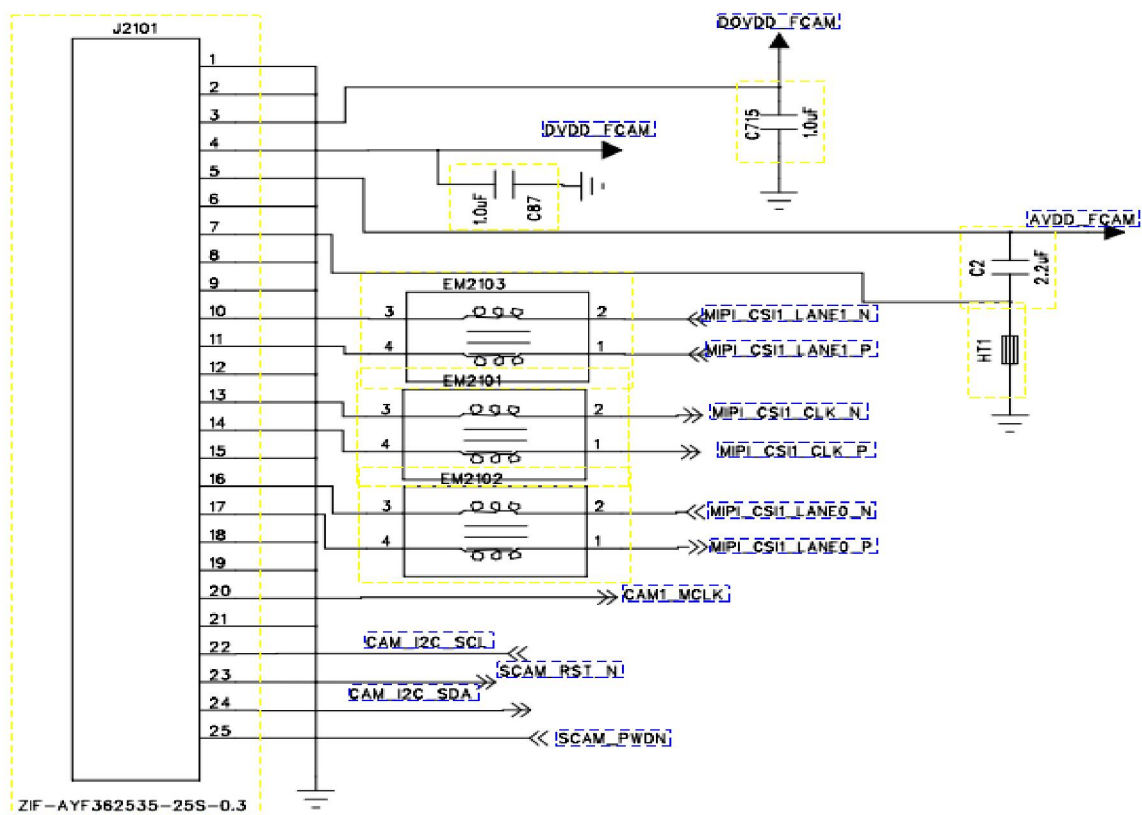
Can't charge repair flow:



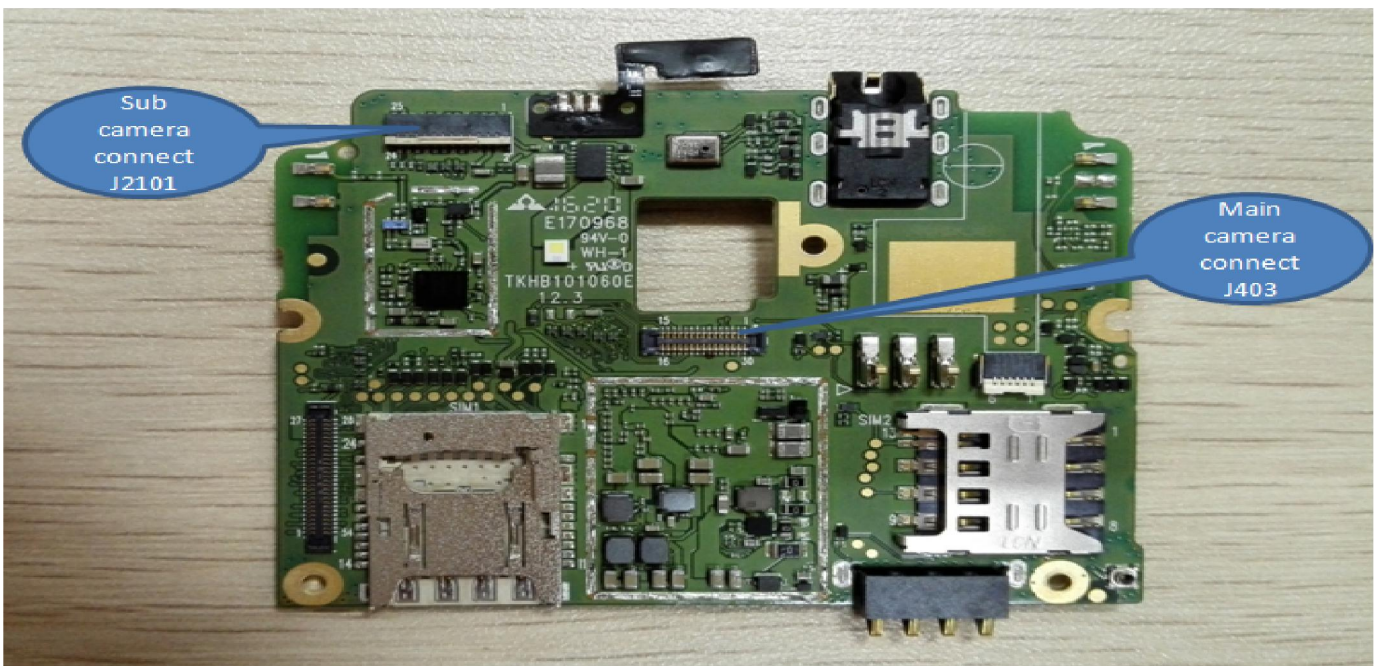
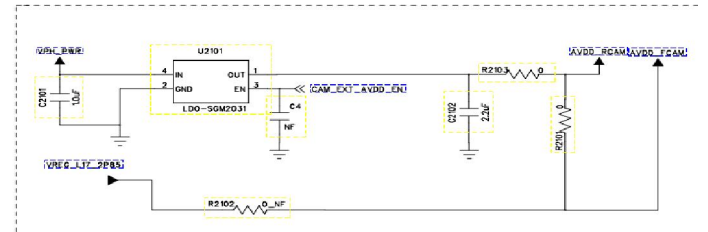
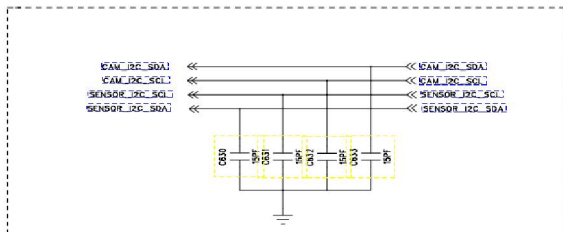
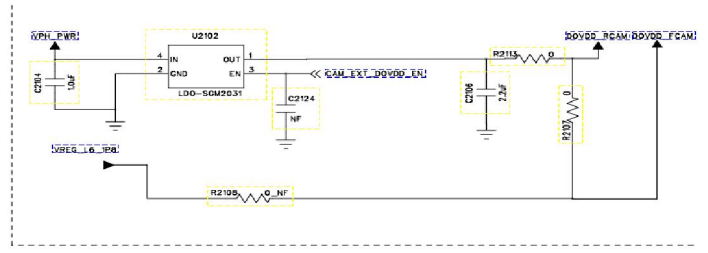
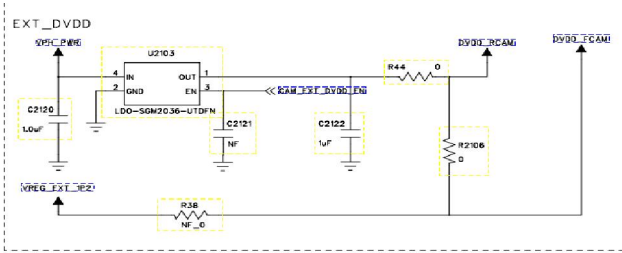
L3 Service Manual

12:Camera

Schematic Diagram



L3 Service Manual



Failure analysis is as follows:

After the replacement camera, a camera to eliminate ontology failure problem; Check the connector J1401/J1402 welding problem again.

So camera function could not be opened:

1. Check the power supply voltage 'VDDCAMMOT', 'VDDCAMCORE', 'VDDCAMIO', is normal, such as abnormal change - PMU - 2.

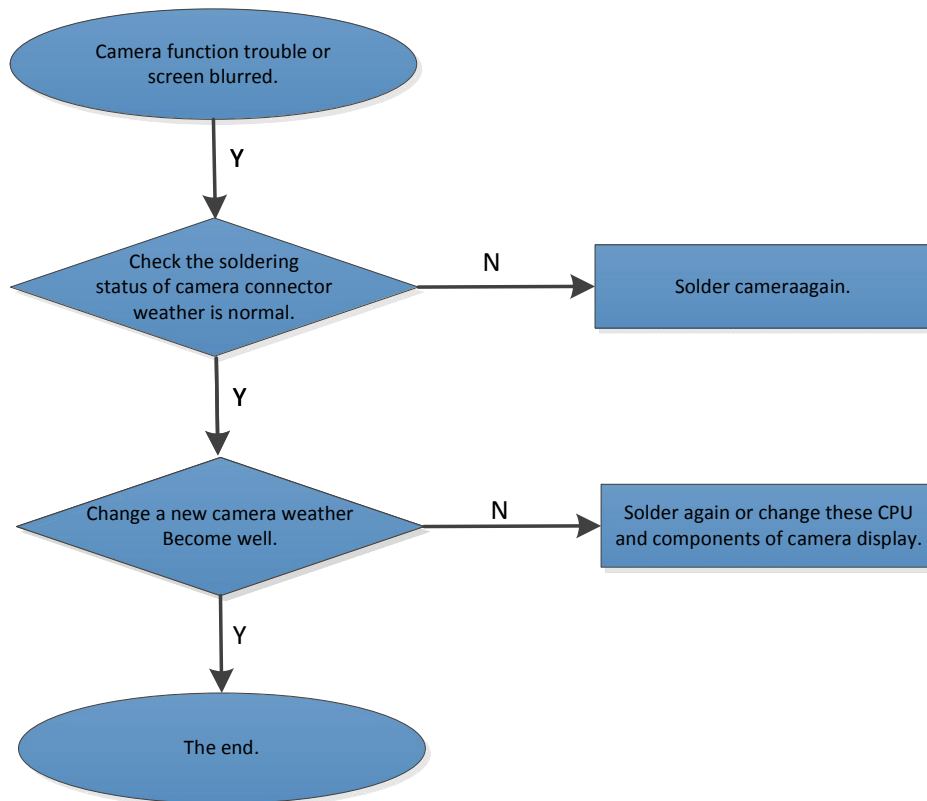
2. Review the control signal of cameras' CMMCLK ', 'REAR_CAM_ID0', 'CCIR_RET', voltage and the circuit is normal.

All the examination without exception are to add welding/change the CPU.

So camera image display abnormal:

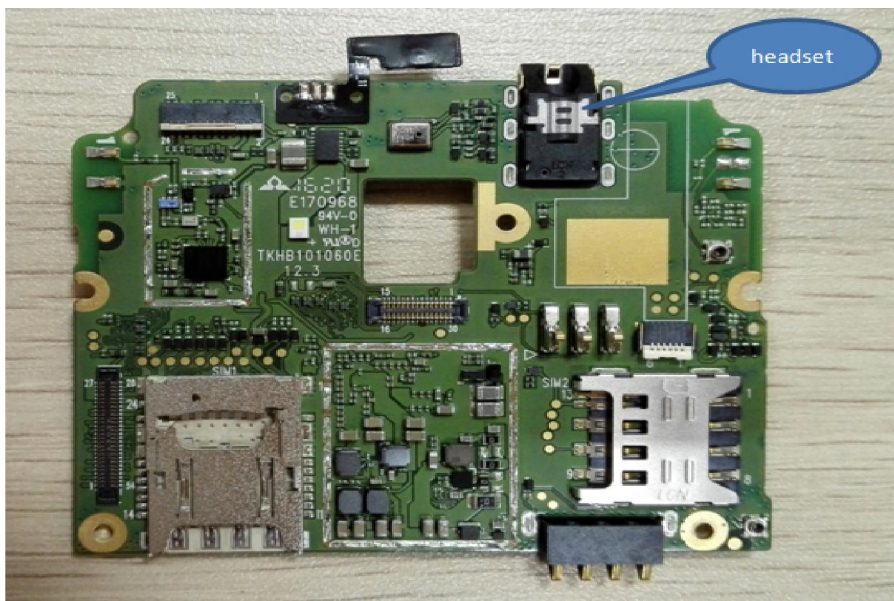
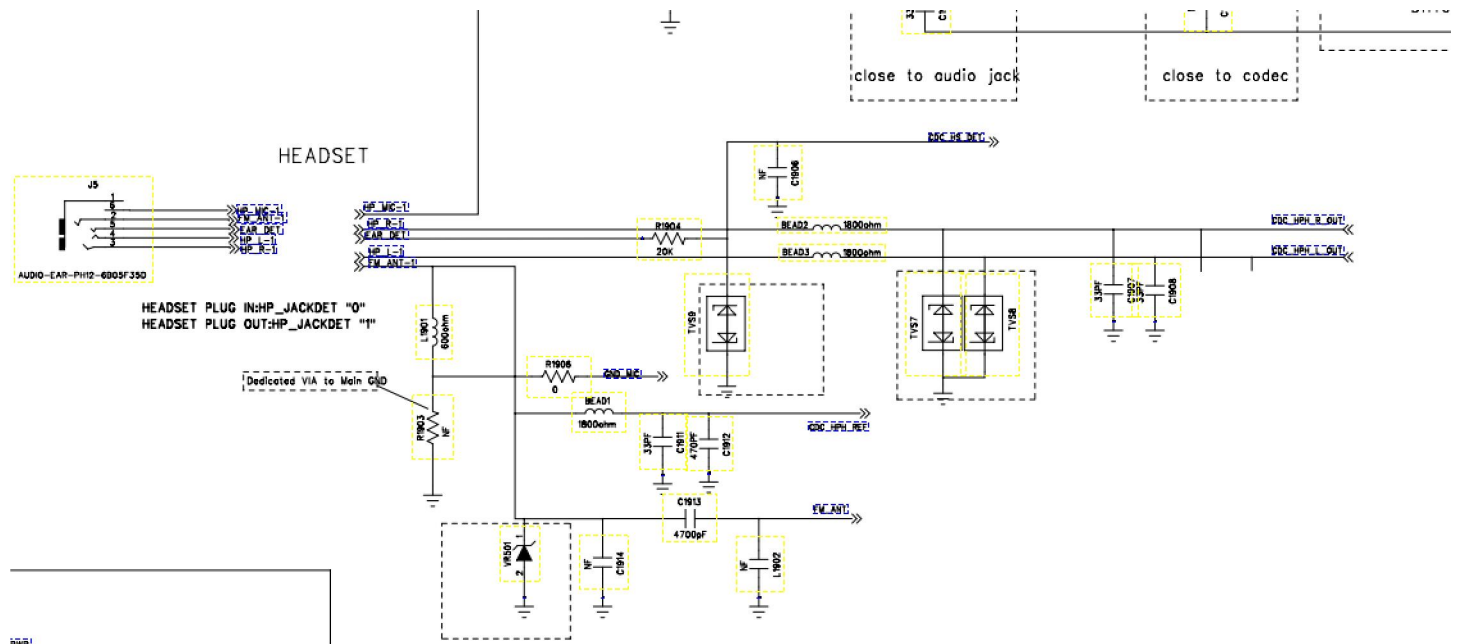
Check camera and transmission of data between the CPU signaling pathways conduction, whether there are abnormal check pathway on the EMI0903-0901 welding device and the performance is normal, if there is no exception to welding the CPU.

Camera issue repair flow:



13: Headset issue

Schematic Diagram

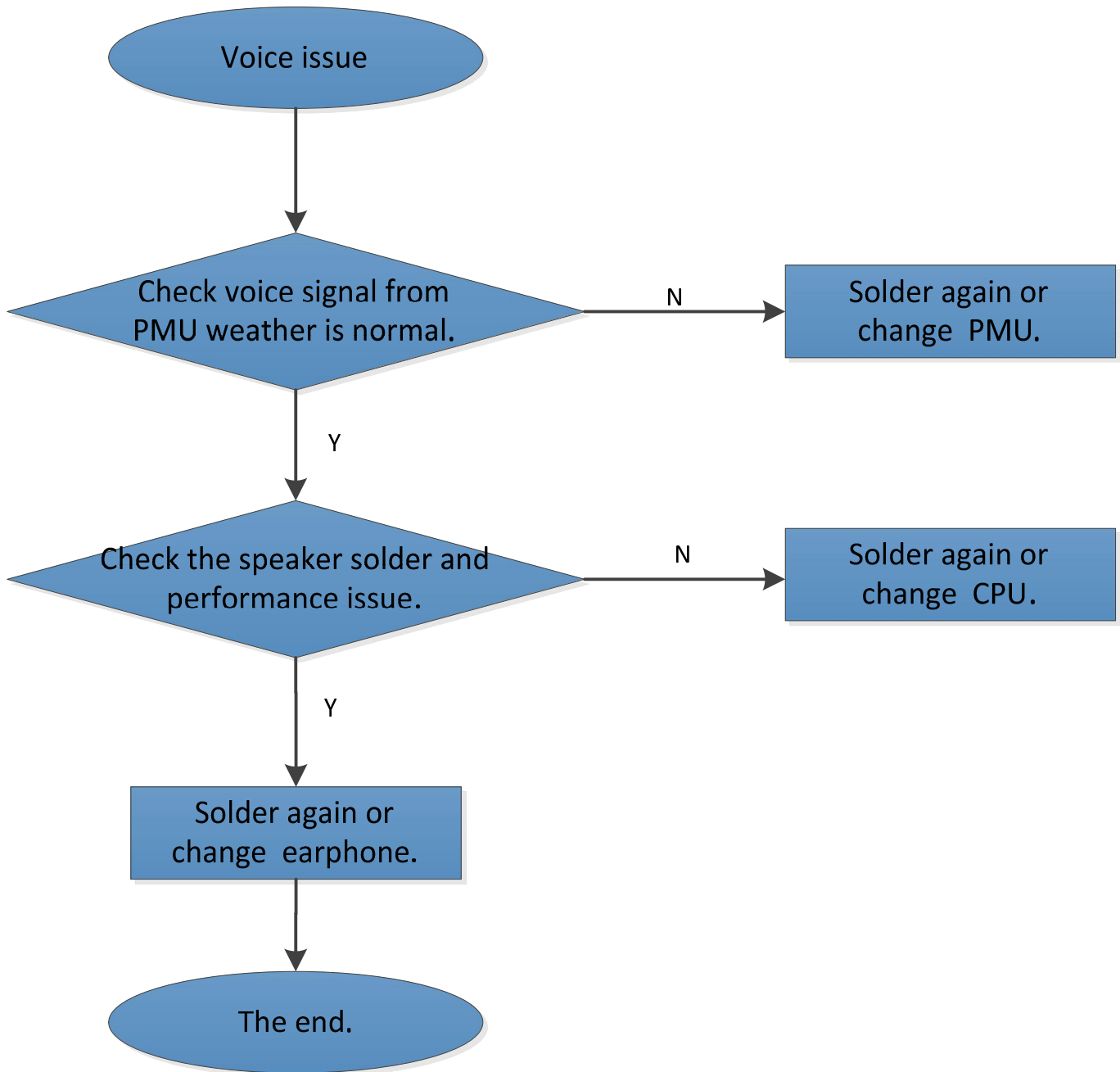


General analysis process is as follows:

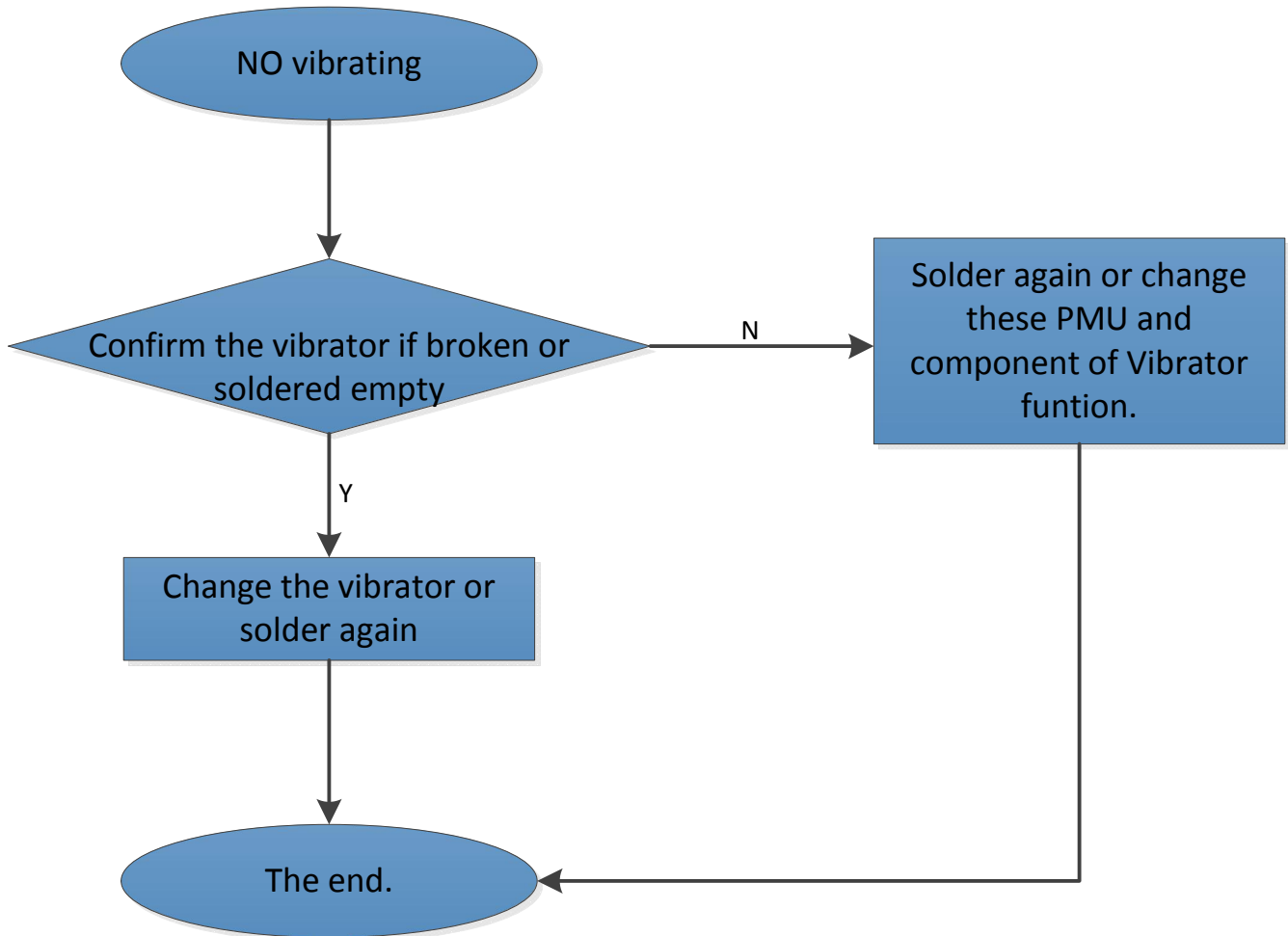
1. The measurement of the receiver are the resistance between the two pins for 28 Ω , such as abnormal test again after replacing a receiver, to rule out the failure of the phone itself.
2. Test the receiver input signals' EARP ', 'EARN' voltage is normal, such as abnormal first check welding line on the device and the performance is normal, especially electrostatic protection tube D3103 (can disconnect first to determine whether the signal attenuation).

If the above are no obvious problems, check the CPU or to replace it.

Voice issue repair flow:



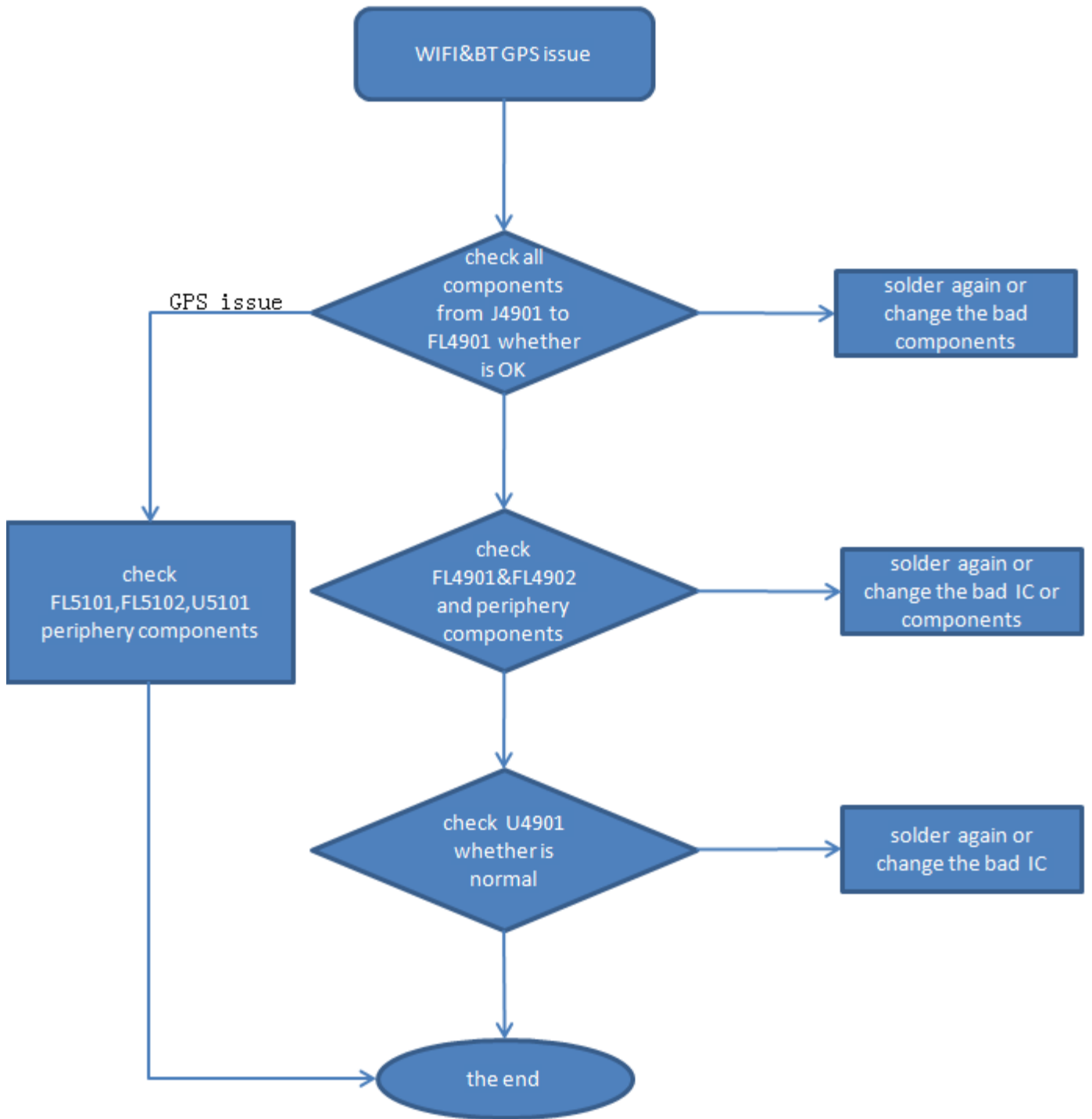
Vibrato issue repair flow:





L3 Service Manual

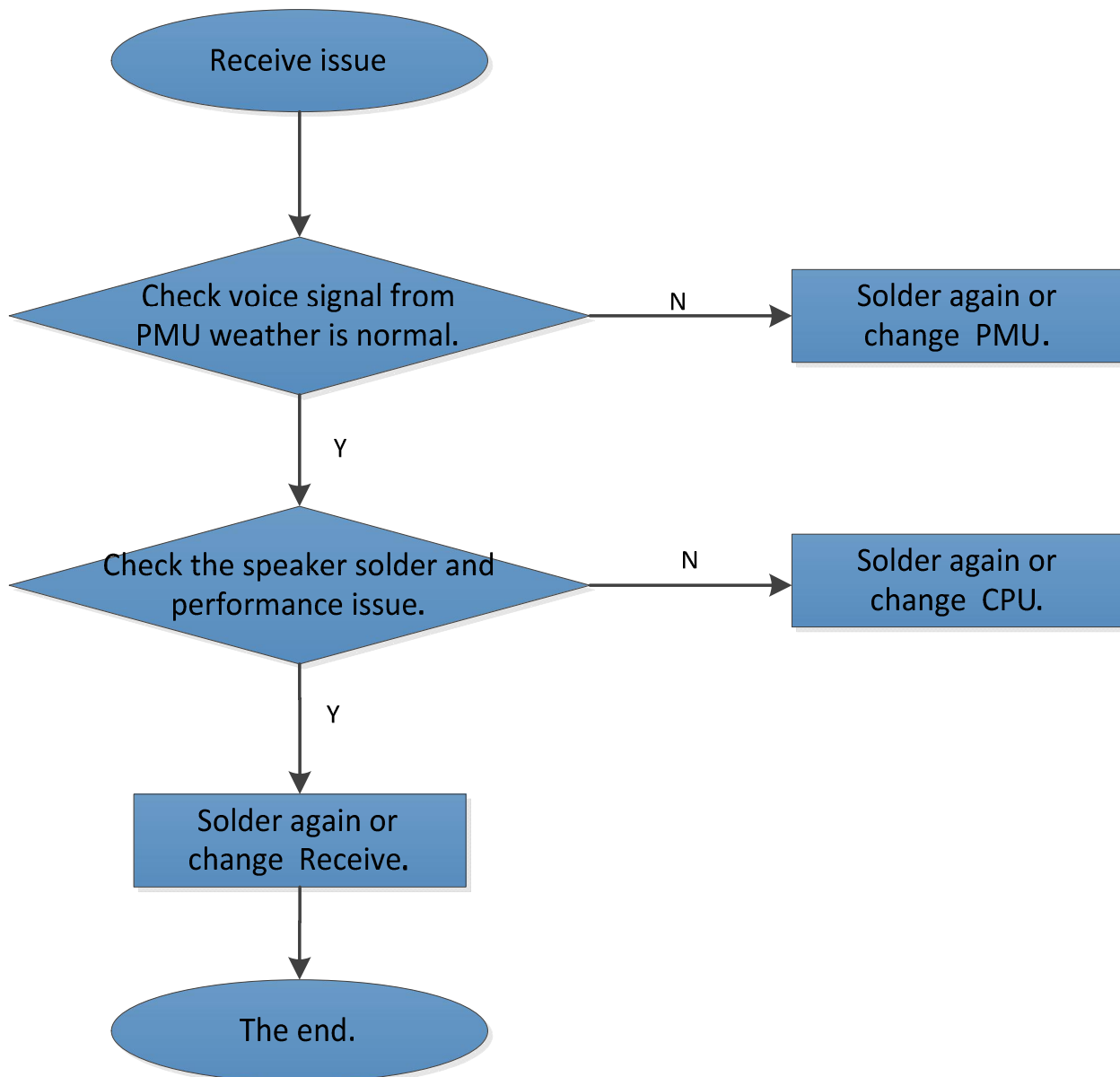
Wifi&BT&GPS Issue repair flow:



16: Receiver

Schematic Diagram

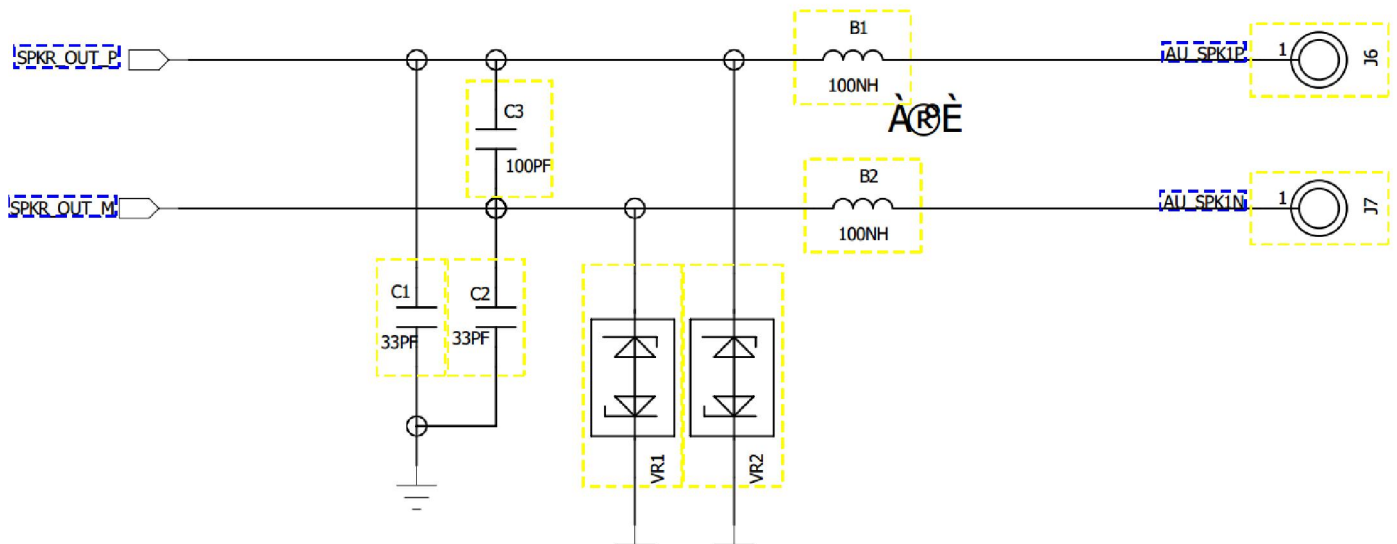
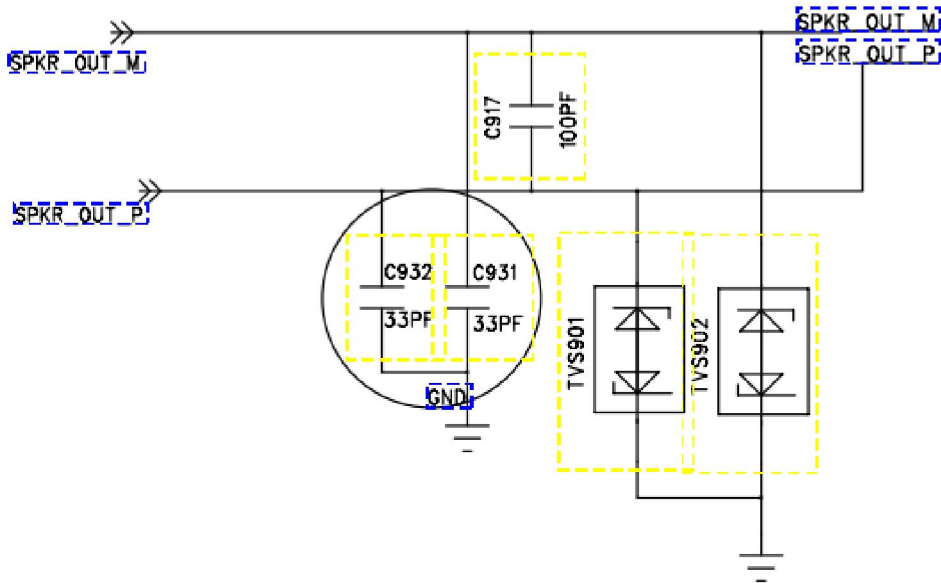
Receive Issue repair flow:



L3 Service Manual

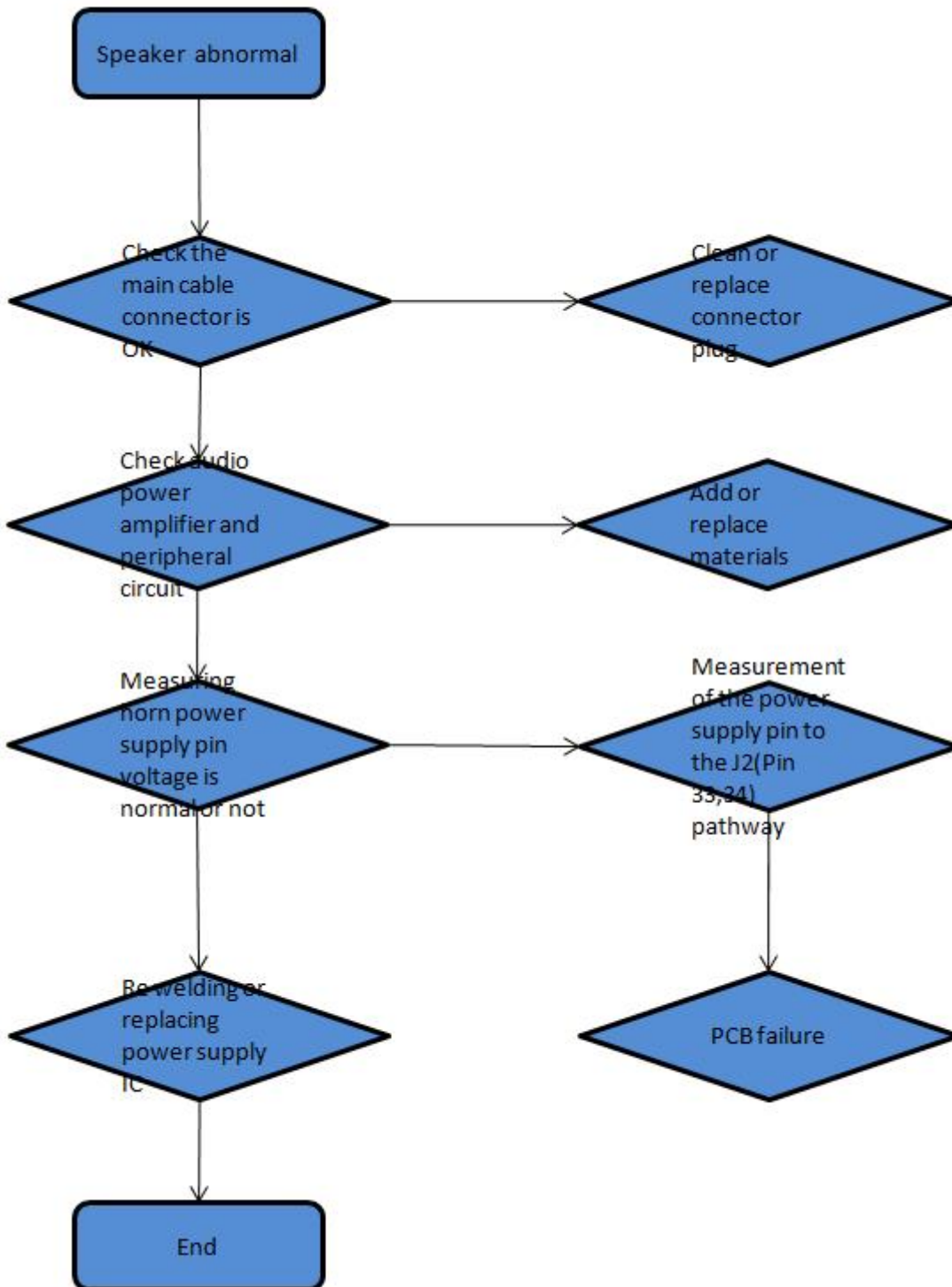
17: Speaker

Schematic Diagram

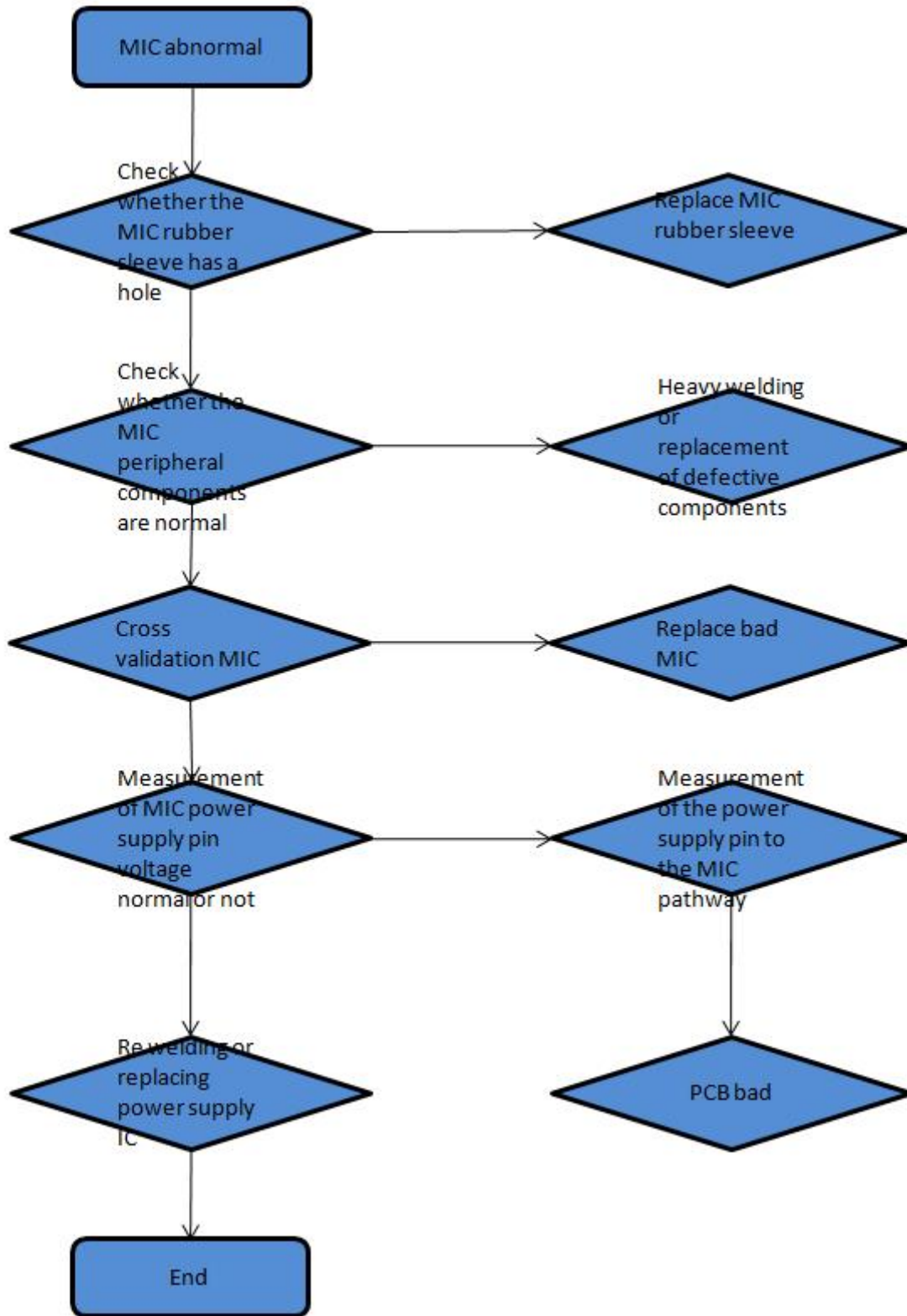


L3 Service Manual

Speaker Issue repair flow:

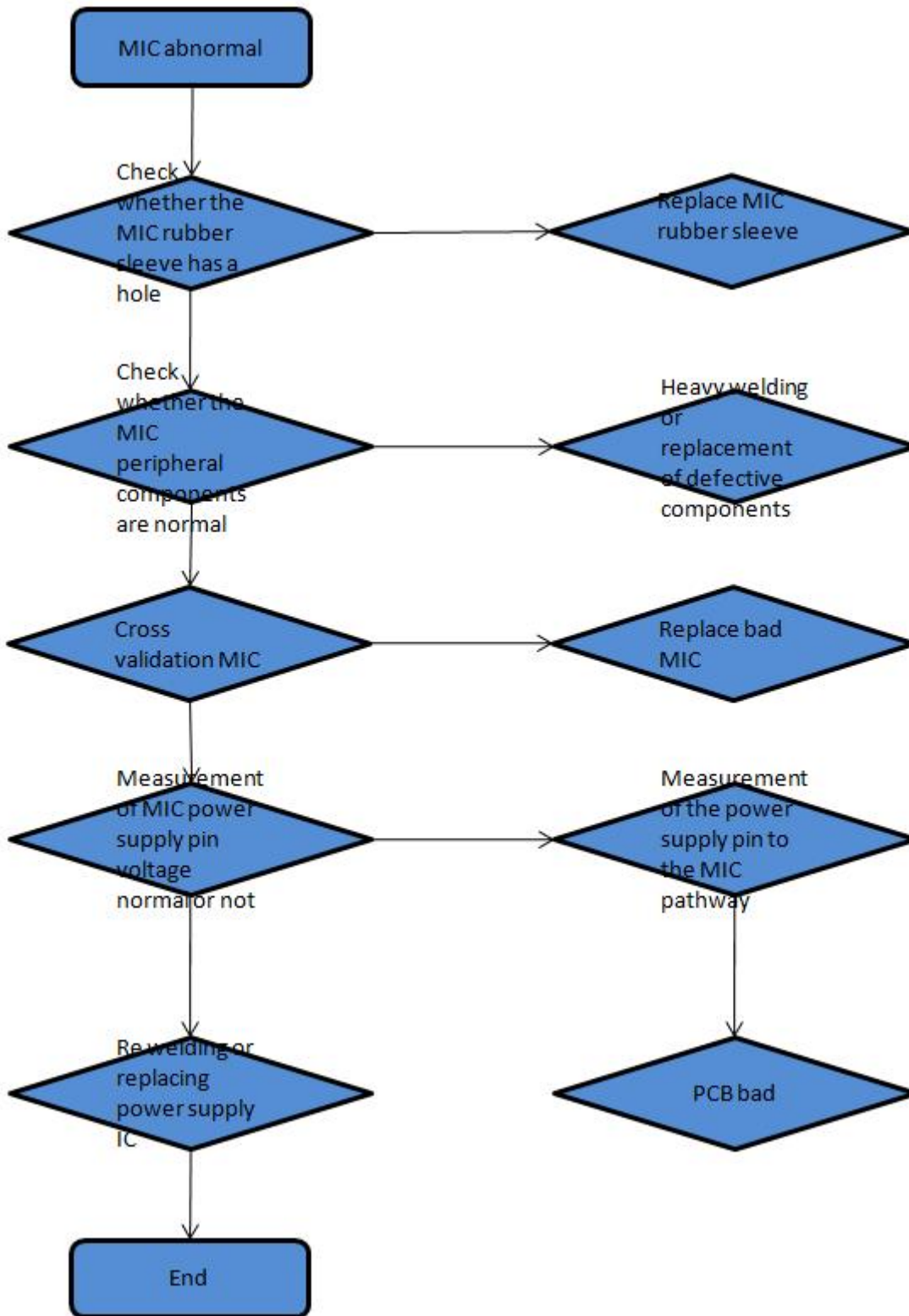


Main mic Issue repair flow



L3 Service Manual

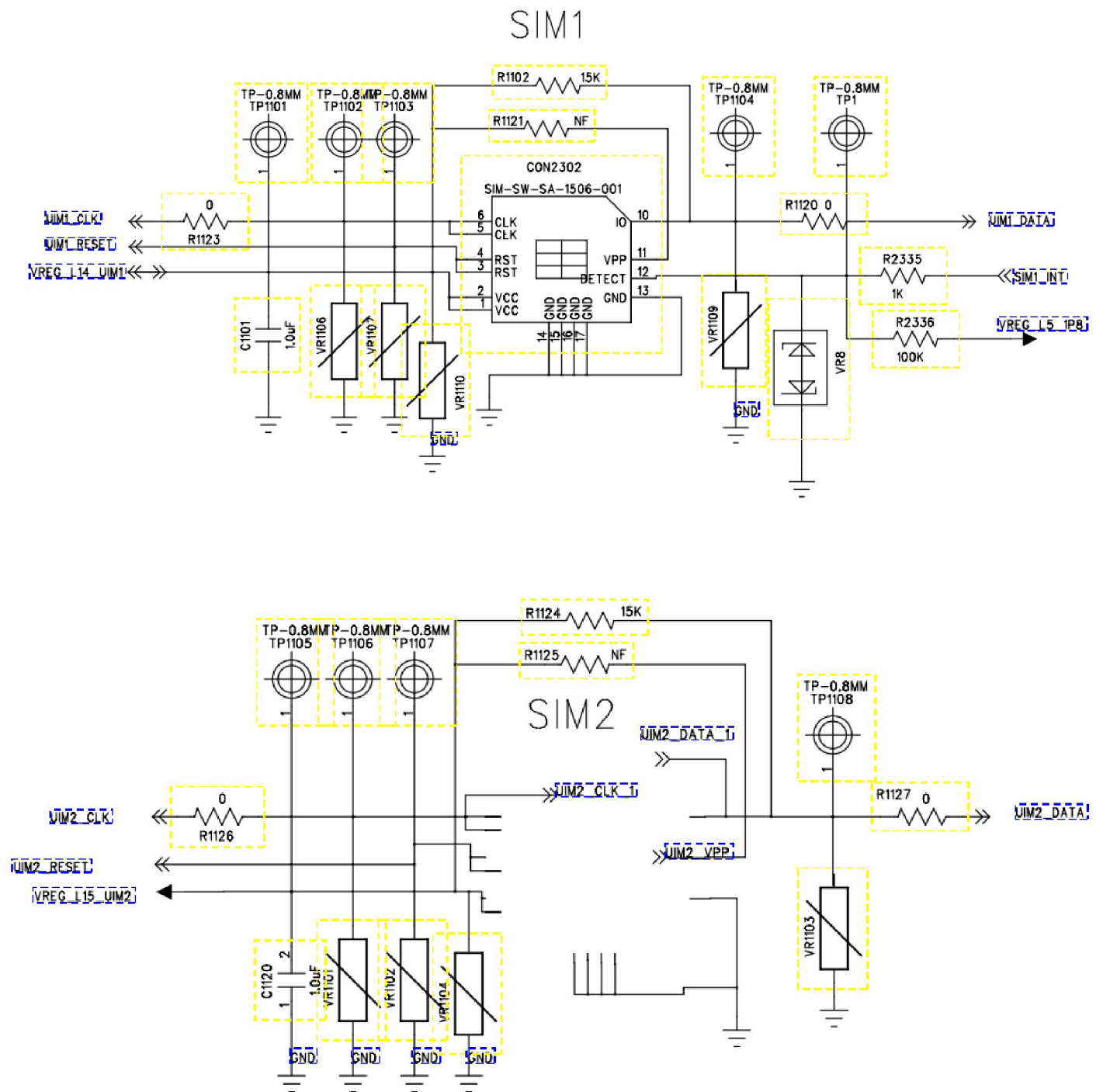
Sub mic Issue repair flow



L3 Service Manual

19: SIM card issue

Schematic Diagram



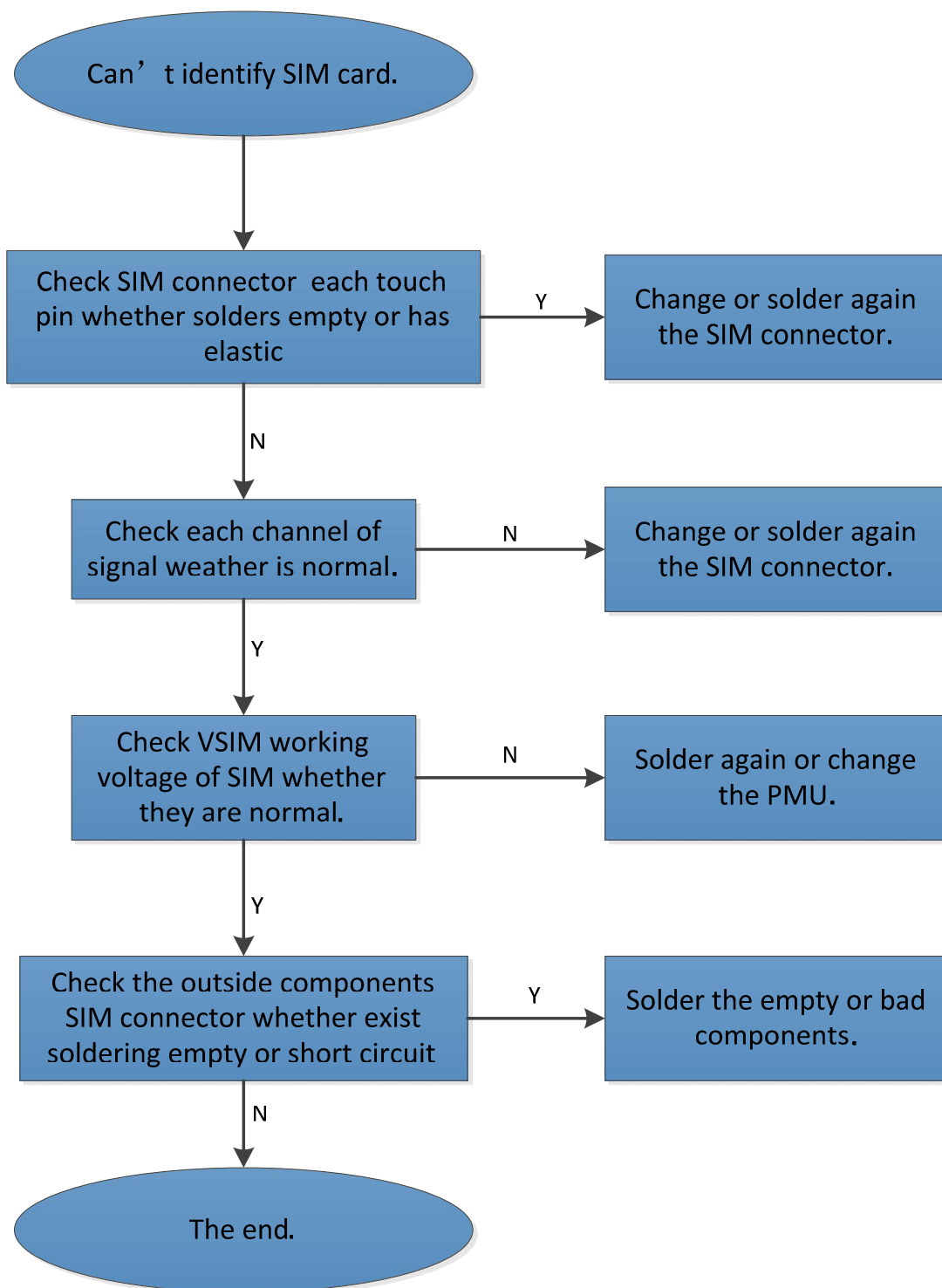


SIM1 and SIM2 power supply and signal is separated, when the SIM holder does not recognize the SIM card can check the relevant circuit. Fault, not card analysis process is as follows:

1. The first SIM booth of welding and examine whether the pin height consistent.
2. Review the working voltage of SIM card 'VDDSIM' is normal.
3. Check the SIM card control signals' SIM_SCLK ', 'SIM_DA', lines is normal.
4. No problem with the above checks, the CPU is replaced.

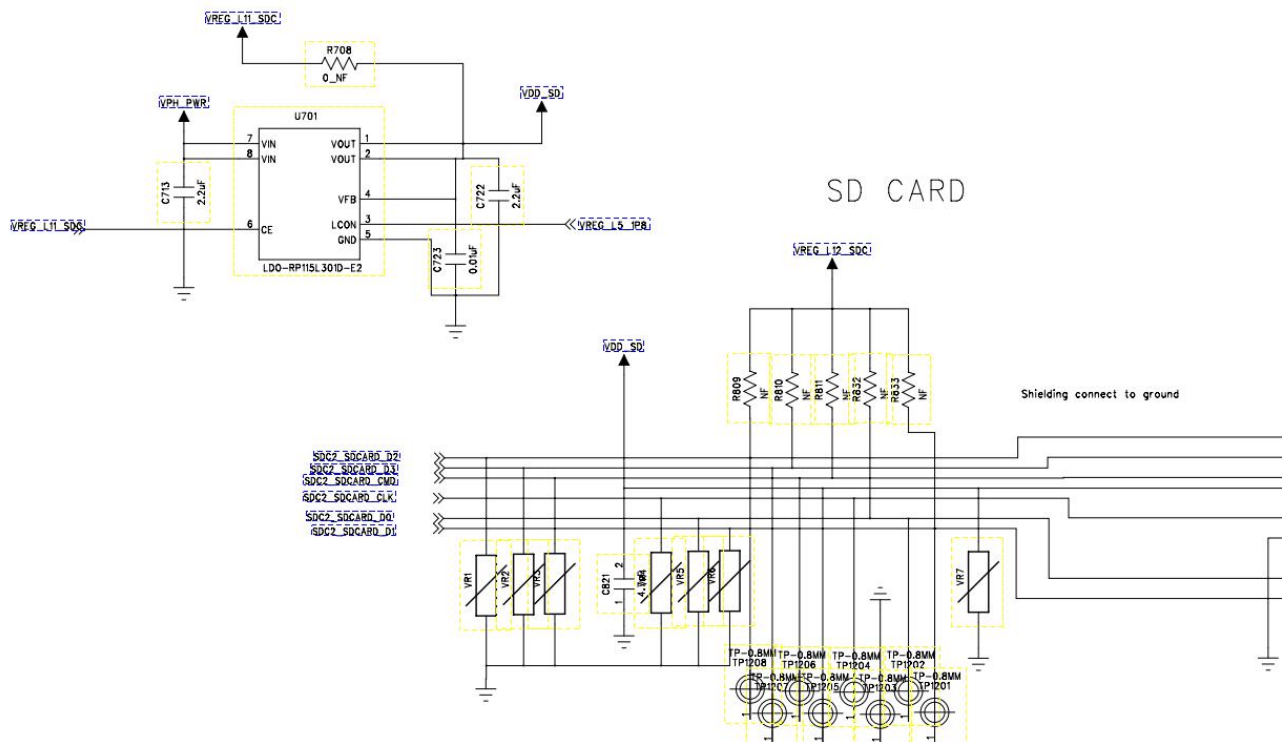
L3 Service Manual

SIM card Issue repair flow:



20:SD card issue

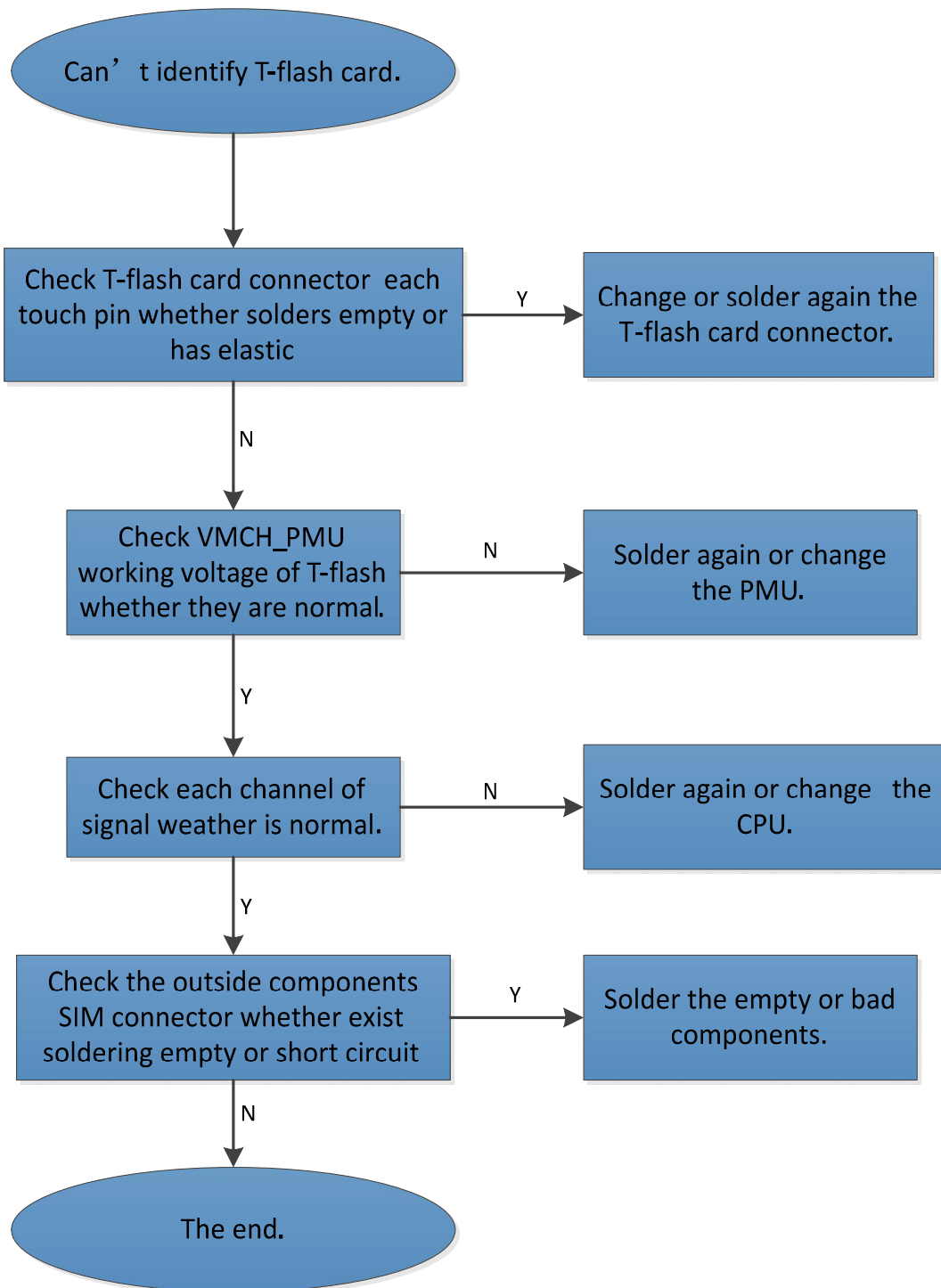
Schematic Diagram



T card analysis process is as follows:

1. Check if the working voltage of T card 'VDDSD0' normal and abnormal check line device on the welding is normal, then change - PMU - 2.
2. Review the T card control signals' SDO_DAT0-3 ', 'SDO_CMD' and 'SDO_CLK' on a line welding device is normal.
3. No problem with the above checks, the CPU is replaced.

SD card Issue repair flow:

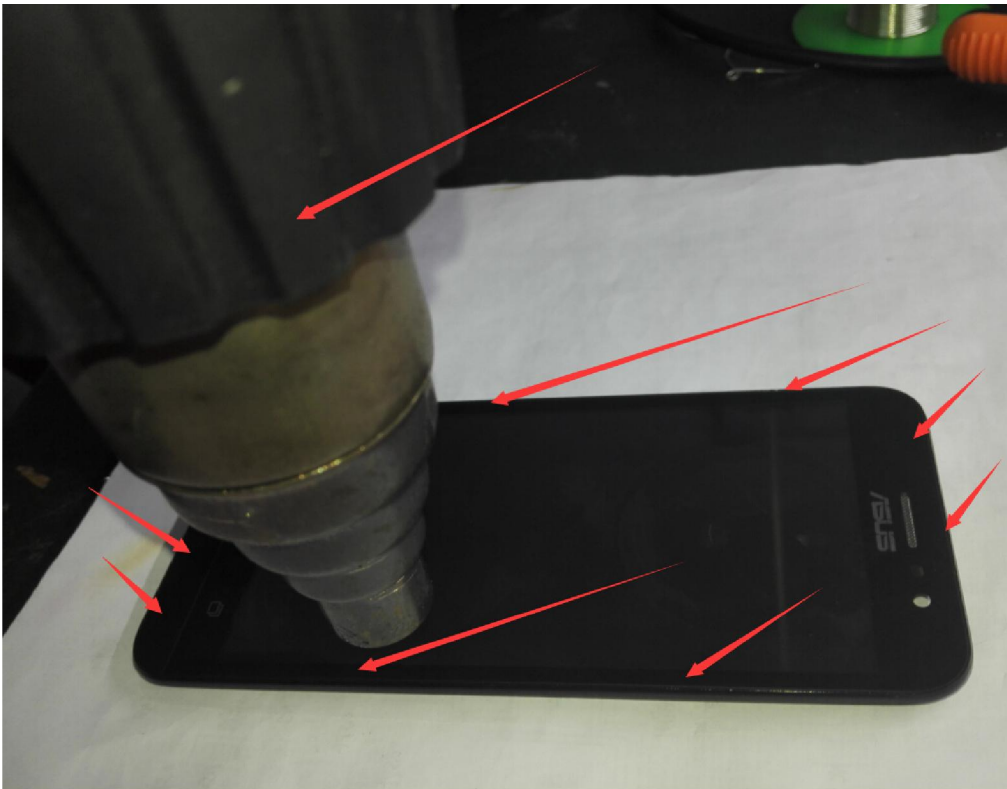


L3 Service Manual

21:demolition TP step

1. Prepare gun heating stations or large network, the temperature setting of 100 degrees. The display on the heating stage is heated (100 ° Winds gale execution set aligned second gear display four weeks heating) When the display is heated to about 75-80 degrees, remove the display screen using a suction device with suction of TP Pull. Let the screen frame double-sided adhesive slowly opened,
2. You can also use a small blade to pry loose TP four weeks, when the double-sided TP username viscosity becomes TP hours can be removed , And then tear open the back of the motherboard's FPC , Hands from the keys to slowly put TP up.

TP heated aligned four weeks.





L3 Service Manual

